GBV REFERRAL PATHWAY FOR JUBA
Updated 20th May, 2016

TELLING SOMEONE AND SEEKING HELP (Disclosure)

<table>
<thead>
<tr>
<th>Survivor tells family, friend, community member, general service provider or at refugee registration services; that person accompanies survivor to the health or case manager/psychosocial “entry point”:</th>
<th>Survivor self-reports to a medical/health or case manager/psychosocial “entry point”:</th>
</tr>
</thead>
</table>

IMMEDIATE RESPONSE

- Provide a safe, caring environment and respect the confidentiality and wishes of the survivor;
- Provide reliable and comprehensive information on the available services and support to survivors of GBV (this referral pathway), informing the survivors about advantages and risks;
- If agreed and requested by survivor, obtain informed consent and make referrals;
- When family/guardians make a decision on behalf of the child, ensure the best interest of the child is given priority. Preferably, the accompanying adult should be selected by the child;
- Accompany the survivor to assist him/her in accessing services;
- For survivors of sexual violence ensure immediate (within 72 hrs) access to medical care.

SAFETY (If the survivor is in immediate danger in his/her environment)

<table>
<thead>
<tr>
<th>MEDICAL HEALTH CARE</th>
<th>CASE MANAGEMENT - ADULT</th>
<th>CASE MANAGEMENT - CHILDREN</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Juba Teaching Hospital</td>
<td>State Ministry of Gender and Social Development, CES, Department of Gender (MoSD)</td>
<td>1. Confident Children out of Conflict</td>
</tr>
<tr>
<td>Primary Focal Point: Dr. Samuel Legge Clinical Officer, JTH, trained by IRC 0956109174 Available from morning to evening hours 8am-8pm in case of emergency, can be called and available (Can be contacted through MOSD social worker, Emilia Konga, responsible for relationship with JTH: 0955300090)</td>
<td>Primary Focal Point: Judith Denya, Social Worker Directorate of MoSD (In front of of Caritas, near St. Michael Church, former Lirya Church) 092234340</td>
<td>Primary Focal Point: Jane Juan, Social Worker CCC Compound (Hai Mission, near ECS Bari Parish Church) 0954096844 Essentially available from 9h to 17h</td>
</tr>
<tr>
<td>Secondary Focal Points: Dr. Tombe Lino Medical Officer, JTH trained 0954314536</td>
<td>Secondary Focal Points: Suzan Wasuk Felix, Social Worker Directorate of MoSD (In front of of Caritas, near St. Michael Church, former Lirya Church)</td>
<td>Secondary Focal Points: JoycePoni, Social Worker CCC Compound (Hai Mission, near ECS Bari Parish Church) 0955066101 Essentially available from 9h to 17h</td>
</tr>
</tbody>
</table>

SAFETY (If the survivor is in immediate danger in his/her environment)

<table>
<thead>
<tr>
<th>Primary Focal Point: Jane Juan, Social Worker CCC Compound (Hai Mission, near ECS Bari Parish Church) 0954096844 Essentially available from 9h to 17h on week days.</th>
</tr>
</thead>
</table>

Secondary Focal Points: JoycePoni, Social Worker CCC Compound (Hai Mission, near ECS Bari Parish Church) 0955066101 Essentially available from 9h to 17h on week days.
Martha Adoch, Social Worker  
0955531481

**Emergency Contact:** For after hour emergencies, contact Cathy Groenendjick: 0955065445

*Note: all referrals to CCC must be done in coordination with and after the approval of CCC’s management*

2. **State Ministry of Gender and Social Development, CES, Department of Gender**

**Primary Focal Point:**  
Judith Denya, Social Worker  
Directorate of MoSD (In front of Caritas, near St. Michael Church, former Lirya Church)  
0922234340  
Essentially available from 9 to 16h30.

Rose Karisio, Social Worker  
0956139950  
*Note: All referrals must involve the MoSD for legal basis.*

3. **WAHA (Women And Health Alliance) (for fistula cases)**

Dr. Robert  
0923215419

4. **Trained Focal Points Per Location:**

Mahad: Naomi, midwife: 0955285618  
Lologo: Chairperson, Ngang Wal: 0955486412  
Gumbo: Maria Paul: 0956235303

5. **For Mental Health Service,**  
0955603267  
Essentially available from 9 to 17h30.

Rose Karisio, Social Worker  
0956139950

2. **State Ministry of Gender and Social Development, CES, Department of Gender**

**Primary Focal Point:**  
Judith Denya, Social Worker  
Directorate of MoSD, (In front of Caritas, near St. Michael Church, former Lirya Church)  
0922234340  
Essentially available from 9h to 16h30.

**Secondary Focal Points:**  
Suzan Wasuk Felix, Social Worker  
Directorate of MoSD  
0955603267  
Essentially available from 9h to 17h30.

Rose Karisio, Social Worker  
0956139950

3. **Street Children Aid**

Focal Point: Amanda Gibson, Social Worker  
0956391209

**FOR CHILD PROTECTION CASES:**

1. **State Ministry of Gender and Social Development, CES, Department of Child Protection**
Handicap International is supporting mental health service in Juba Teaching Hospital and Juba Central Prison.

Mental health service is being provided through JTH Out Patience Department (OPD) and In Patience Department (IPD). Services runs from 9 am - 2 pm from Monday-Saturday.

For link and referrals per locations within Juba please contact the focal persons below:

1. **Jada Bismark**, Community Mobilizer Rajaf Payam. 0955284080
2. **Christine Yai**, Community Mobilizer Munuki Block. 0955355498
3. **Rafel Wilson**, Community Mobilizer Juba Town Block. 0955105144
4. **Paul Hillary**, Coordinator Kator Town Block. 0955922840

You can contact the above focal person at anytime 24 hours in case of anything.

**NB:** Referrals to prison is through judicial process or in some other cases through JTH.

**IF ADULT SURVIVOR OR CHILD SURVIVOR/CAREGIVER WANT TO PURSUE POLICE/LEGAL ACTION - OR - IF IN THE BEST INTEREST OF THE CHILD – OR – IF THERE ARE IMMEDIATE SAFETY AND SECURITY RISKS TO OTHERS, refer and when possible accompany survivor to police/security - or - to legal assistance/protection officers for information and assistance with referral to police**

<table>
<thead>
<tr>
<th>PROTECTION, SECURITY, POLICE</th>
<th>LEGAL SERVICES</th>
</tr>
</thead>
<tbody>
<tr>
<td>South Sudan Police Services, CES</td>
<td>1. <strong>ONAD</strong></td>
</tr>
</tbody>
</table>

**Primary Focal Point:**
Hudah Mohammad, Gender Officer (for any referral to other police stations)

<table>
<thead>
<tr>
<th></th>
<th>Primary Focal Point:</th>
</tr>
</thead>
<tbody>
<tr>
<td>2. <strong>Confident Children out of Conflict</strong></td>
<td>Paul Genero, Legal Adviser / Civic Officer</td>
</tr>
</tbody>
</table>

**Primary Focal Point:**
Jane Juan, Social Worker
CCC Compound (Hai Mission, near ECSBariParishChurch) 0954096844
Essentially available from 9h to 17h.

**Secondary Focal Points:**
Joyce Poni, Social Worker
CCC Compound 0955066101
Essentially available from 9h to 17h.

Martha Adoch, Social Worker 0955531481
<table>
<thead>
<tr>
<th>Location</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>SSNPS Headquarters, JubaTown</strong></td>
<td>SSNPS Headquarters, JubaTown 0956484126</td>
</tr>
<tr>
<td><strong>Secondary Focal Point:</strong></td>
<td>Grace Dudu, Head of SPU 0955390019</td>
</tr>
<tr>
<td>Malakia Police Station (cases from Lologo, Gumbo and Mahat are transferred there)</td>
<td>William Yenge, Head Investigator 0955296076, Giir Francis Manyiel 0954385450, SebitTombe, Social Worker deployed at police station 0955112743, Amina Natana, Social Worker deployed at police station 0956697604</td>
</tr>
<tr>
<td>Munuki Police Station</td>
<td>Christine Dudu, Head of SPU 0956353050, Esther Isaac Baya 0955313496, Likambo Jackson, Investigator 0955711784, 0927458261</td>
</tr>
<tr>
<td>Public Prosecuting Attorney</td>
<td>Othwon Luigi 0954544403</td>
</tr>
<tr>
<td>Gudele Police Station</td>
<td>Ilukal Paul, Gender Officer. Head of SPU 0955205140, Grace Nyoka Beda, Investigator working with General Attorney 0955148879</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Location</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>ONAD office, TongPing (past Kololo road)</td>
<td>ONAD office, TongPing (past Kololo road) 0954503167</td>
</tr>
<tr>
<td><strong>2. South Sudan Human Rights Commission</strong></td>
<td>Margaret Licho SSHRC (Near Kololo Road, between US Embassy and US residence) 0911714158 <a href="mailto:margret.licho@yahoo.com">margret.licho@yahoo.com</a>, Charles Luate SSHRC (Near Kololo Road, between US Embassy and US residence) 0911714158 <a href="mailto:wanicharles@yahoo.com">wanicharles@yahoo.com</a></td>
</tr>
<tr>
<td><strong>3. South Sudan Women Lawyers’ Association (SSWLA)</strong></td>
<td>Nyuon Susan Sebit 0955964544, SSWLA (Ministry Road), Uwkah Abraham, Senior Legal Officer 0956281299</td>
</tr>
</tbody>
</table>
Public Prosecuting Attorney
Nyangon Arop
0956933000

Atek Cecilia, Social Worker deployed at police station temporarily
0956479301

Gumbo Police Station
Huywa Patrick, Head of SPU
0955304497

Hellen Samuel Soma, Social Worker deployed at police station
0955624295

Northern Division
Stephen Small, Investigation
0956812962

Jacob Clement, Investigator
0956812330

Nancy Robert, Gender Officer
0955708506

Asunta Pita Ceaser, Social Worker deployed at police station
0956975552

Gudele Block 9 Police Post
Joseph Ochaya, Head of SPU
0955414755

Police at JTH Hospital:
Lemi Ceasar, Investigator
0956778513

AFTER IMMEDIATE RESPONSE, FOLLOW-UP AND OTHER SERVICES
Over time and based on survivor's choices can include any of the following:

<table>
<thead>
<tr>
<th>Health Care /Longer-term medical needs</th>
<th>Psychosocial Support</th>
<th>Protection, Shelter</th>
<th>Basic Needs (cash, NFI, work)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. USRATUNAPRIMARYHEALTHCARECENTER</td>
<td>1. HELP AGE (for elderly)</td>
<td>1. CONFIDENT CHILDREN OUT OF CONFLICT</td>
<td>1. CONFIDENT CHILDREN OUT OF CONFLICT</td>
</tr>
<tr>
<td>For the following services: health assessment, lab exams,</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>


### ANC/PNC, epilepsy unit, nutrition unit.
Free services for IDPs.
For generic inquiries: directly visit the facility manager, Ms. Anna Mary Otim on site.
For referrals of clients from IDP sites: CBR Program Coordinator: Mr. Christopher Jada: 09555080727; ovciujubacbr@gmail.com.

### ANC/PNC, epilepsy unit, nutrition unit.
Free services for IDPs.
For generic inquiries: directly visit the facility manager, Ms. Anna Mary Otim on site.
For referrals of clients from IDP sites: CBR Program Coordinator: Mr. Christopher Jada: 09555080727; ovciujubacbr@gmail.com.

### 2. USRATUNA REHABILITATION UNIT FOR CHILDREN WITH DISABILITY
Working Hours: Monday to Friday 8am to 3pm.
For referrals of clients: Social Worker: Betty Juan Kenji 0955332899 or 0921314923.

### 3. MENTAL HEALTH AND PSYCHIATRY, JTH

### 4. JUBA TEACHING HOSPITAL
Primary Focal Point:
Dr. Samuel Legge
Clinical Officer, Juba Teaching Hospital
0956109174
Available from 8am-8pm and in case of emergency, can be contacted.
(Can be contacted through MOSD social worker, Emilia Konga, responsible for relationship with JTH: 0955300090)

Social Workers at Hospital:
Suzan Polino, Social Worker
0956 006197
Samuel Gore, Social Worker
0955941094
Essentially available at Hospital from 9.30 to 15.30

### 6. WAHA (Women And Health Alliance) (for fistula cases)
Assistance to elderly population
Moses Mukirane: livelihoods-manager@helpagesudan.org
0955166337
Wani Gabriel, Program Officer: 0955764975.

### 2. CONFIDENT CHILDREN OUT OF CONFLICT (For Children)

### 3. STATE MINISTRY OF GENDER AND SOCIAL DEVELOPMENT, CES, GENDER DEPARTMENT.

### Primary Focal Points:
Jane Juan, Social Worker
CCC Compound (Hai Mission, near ECS BariParish Church)
0954096844
Essentially available from 9 to 17

Secondary Focal Points:
Joyce Poni, Social Worker
CCC Compound
0955066101
Essentially available from 9 to 17

Martha Adoch, Social Worker
0955531481

### 1. SOUTH SUDAN POLICE SERVICES, CES (IN CASE OF ANY SAFETY RELATED ISSUES)
Primary Focal Point:
Hudah Mohammad, Gender Officer (for any referral to other police stations)
SSPS Headquarters, Juba Town
0956484126
Grace Dudu, Head of SPU
SSNPS Headquarters, Juba Town
0955390019

### 2. ISRAAID
Basic NFIs for emergencies
James Alau Sabasio
09558319931
alausaba@gmail.com

(See above)