

FAQ

Monsoon and cyclone preparedness and response

Area	Question	Answer
Scenario and information sharing	<ol style="list-style-type: none"> 1. When will the risk mapping for Teknaf be ready? 2. Will there be a service providing daily updates on water levels, rainfall forecasts, and any other warnings that can be used by NGOs to plan normal daily deployments? 3. How can the NGO community access up-to-date information about the emergency preparedness and response? 	<ol style="list-style-type: none"> 1. We are following up with UNCHR on this. 2. Please see this link to the existing high resolution rainfall products available on BMD website. Here is the link to the meteogram for Coxs Bazar (currently this is produced for 18km by 18km grid boxes centered on Cox's bazar). This is updated daily and includes rainfall forecasts (on 6 hour intervals) out to 10 days. The mechanism for on-camp weather monitoring is still to be determined. 3. A space is being created on HR.info and will be shared shortly.
Roles and responsibilities	<ol style="list-style-type: none"> 4. Does the ISCG hold the overall leadership of the response? 5. What will be the roles of IOM, UNHCR and WFP? 6. Who in the ISCG is leading, is there going to be a team? 7. Can NGOs second someone to the emergencies team in the ISCG? 8. What will the role of the government (including the military and the CiCs) be in the emergency preparedness and response? 9. Who will sit in the EOC, where will it sit, and how will it be triggered? 	<ol style="list-style-type: none"> 4. The government has overall leadership of the monsoon response. 5. These agencies will be coordinating through the EOC. 6. The current lead within the ISCG is Orla Clinton: field.coord1@iscgxcb.org 7. Yes. If you have colleagues with relevant disaster experience available, please contact Orla. 8. Please refer to the operational plan (attached) for detail. 9. Please refer to the operational plan (attached) for detail.
Preparedness and response plans	<ol style="list-style-type: none"> 10. When will the final emergency preparedness and response plan shared? 11. Will it contain sector-specific information only or camp-specific information as well? 12. Is the central plan operational, i.e. does it contain information about who will do what in the first 72 hours per camp? If not, what is missing? 13. How can NGOs access government and military preparedness plans? 	<ol style="list-style-type: none"> 10. The plan is a living document, with the latest plan (version 8) attached. 11. The current plan is sector-specific, with each sector responsible for developing detailed plans per camp. Contact your sector for more information on camp-specific plans. 12. Please refer to pages 3-4 in the attached plan. Still missing is updated information around staff safety and security, military engagement and meteorological services. 13. These can be accessed through the central plan.
Contacts and communications	<ol style="list-style-type: none"> 14. Is there a contact list of those partners that are responding, and those that are coordinating, per camp? Is their capacity to respond well understood? 15. How will partners communicate with each other and the ISCG? 	<ol style="list-style-type: none"> 14. The list of focal points is close to finalisation and will be uploaded on HR.info shortly. 15. All communication will happen through the focal points per sector.

Incident response levels	16. Is there an overview on the levels of incidents and how the response will be conducted for each level? 17. How are incidents being tracked and by whom? 18. Will incidents already responded to be clearly marked as closed? 19. Are communication channels for incident reporting and tracking working, and do they include clear referral pathways?	16. Incidents will be divided into levels 1, 2, and 3. Definitions, triggers and responses can be found in the operational plan. For more detailed information, please request your full sector plan, as the ops plan contains a synopsis only. 17. An incident tracking monitor is being finalised and will be online shortly. 18. Yes, this will be part of the above monitor. 19. Communication channels, including referral pathways, will function through the current focal points at camp level. Sectors will follow their standard referral pathways.
Assistance delivered	20. What minimum packages will be provided for which type of incident? 21. Who will be responsible for delivering the package? 22. Are distribution plans and first aid/medical stations established? And can existing/established distribution points be used as medical aid station or needed for distributions? 23. What will the dead body management mechanism be?	20. Details can be found in the operational plan. It is yet to be confirmed whether cash will be included. 21. Partners for delivery are determined by the sectors. 22. Distribution will take place through multipurpose spaces. Health and nutrition have planned these out already, other sectors are working on it. 23. The Government of Bangladesh and the BDRCS are working on this (more information to follow).
Mitigation	24. Are there plans to remove solid waste and obstructions from valleys/gullies and to remove the “watercress” from the standing surface water to improve evacuation/recession of floodwater? 25. Has it been considered to deepen downstream valleys/gullies/creeks to accommodate increased flow to help evacuation floodwaters for faster recession? 26. Is there a role for NGO partners for this effort?	24. Channels are being drained through the SMEP. 25. This will be handled through the SMEP. 26. Please contact the SMEP if you would like to get involved. SMEP contacts: Gopi goperamanan@iom.int Cc Stefano stefano.peveri@wfp.org and Damon delsworth@iom.int
Early warning messages	27. Are the early warning messages ready for Teknaf? 28. Is the emergency communication system ready to cover all pockets of Teknaf? 29. Do all operational partners and camp-level agencies have the messages and are they clear on what actions need to be taken after they have been disseminated?	27. Yes, and communication has already started. Note that messages for Ukhia and Teknaf are different, as in Teknaf vulnerable people have the chance of being temporarily evacuated in host communities. 28. The Emergency Telecommunications Sector is working to increase coverage. 29. Partners have the messages, however information on what actions need to be taken is still missing. This information will be shared by CwC (in coordination with the CPP), and training of trainers for volunteers in the camps is underway. CwC is also planning what the role of the information points will be in the response. Please contact CwC for more information.

Access	<p>30. Will the military help with the evacuation of relocation and repairing access roads?</p> <p>31. Are there any plans to have large earthmoving equipment on stand-by for clearing roads to access the camps?</p>	<p>30. Yes, in collaboration with the SMEP.</p> <p>31. Yes, this will be handled by the SMEP.</p>
Stockpiling	<p>32. Which items have been prioritised in the stockpiling and are there any shortages?</p> <p>33. How will NGOs be able to book space in the containers for prepositioning goods and who should they contact?</p> <p>34. How can partners access the pipeline of UN supplies during an emergency?</p>	<p>32. Information can be found in the stockpiling analysis, with the latest version attached.</p> <p>33. The Logistics Sector is offering free common storage in Logistics Hubs in Ukhiya and Teknaf. Please visit the Logistics Sector Bangladesh webpage for information on accessing the Logistics Sector common storage. Container storage for prepositioning of goods is not available through the Logistics Sector. Containers were all allocated to individual agencies and are not available as common storage. If NGOs wish to purchase their own container, the Logs Sector can share contact information for the purchase of containers but no space can be provided through Logs Sector in the containers which have already been allocated to agencies.</p> <p>34. Please contact the relevant Sector or UN agency (if you are an implementing partner) to access the pipeline.</p>
Staff safety	<p>35. Is there a central security protocol for UN and NGO staff?</p> <p>36. Who will be in charge of assessing safety, first aid, medevac, and others?</p> <p>37. Will there be a lead actor to supply updated security analysis for areas of operation?</p>	<p>35. This is being worked on, updates will be shared soon.</p> <p>36. UNDSS and each organisation's own focal points will be responsible for this.</p> <p>37. This will be the role of UNDSS.</p>
Monitoring	<p>38. There have been three incidents in the last two weeks (two landslides and rain). Have we monitored whether the response and communication have worked well there?</p>	<p>38. Yes, and this will be improved further.</p>
Partnerships	<p>39. Are NGO staff expected to support UN distributions and have they been informed of this?</p>	<p>39. A portering system will be used for distributions, which is outlined in the operational plan. Each agency is responsible for their own portering system. Please contact the agencies you are working with if you are unclear about your responsibility.</p>
NGO involvement	<p>40. What more can the NGO community support with to complete the plans?</p>	<p>40. Partners are asked to contribute actively to the planning process through the sector and to communicate to the sector what they need to be able to respond.</p>
Other	<p>41. Do we expect response capacities to be reduced during Ramadan (seeing as workers will leave the camp much earlier)?</p>	<p>41. Yes – we will have to plan accordingly.</p>