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## Emergency appeal Dominica: Hurricane Maria

 International Federation  
of Red Cross and Red Crescent Societies

Appeal n° MDRDM003

5,000 people (1,000 families) to be assisted

Appeal launched 21 September 2017

Glide n° [TC-2017-000136-DMA](#)

239,232 Swiss francs DREF allocated

Appeal ends 21 September 2018

1,600,000 Swiss francs current Appeal budget

This emergency appeal seeks a total of **1,600,000 Swiss francs** on a preliminary basis to enable the **International Federation of Red Cross and Red Crescent Societies (IFRC)** to support the **Dominica Red Cross Society (DRCS)** to deliver assistance and support to some **5,000 people for 12 months**. The operation focuses on the following sectors: **health and care, water, sanitation and hygiene promotion (WASH), shelter (including non-food items), restoring family links (RFL), disaster risk reduction (DRR) and National Society capacity building. Cash transfer programming (CTP) is also a major part of this Emergency Appeal.** The planned response reflects the current situation and information available at this point, and will be adjusted based on further developments and more detailed assessments. The complete Emergency Plan of Action (EPoA) will be made available shortly.

## The disaster and the Red Cross Red Crescent response to date

**18 September 2017:** Hurricane Maria makes landfall on Dominica at 9:15 pm eastern daylight time (EDT) as a Category 5 hurricane with maximum sustained winds of 250 kilometres per hour causing severe damage. Communications with the island are cut off.

**19-21 September 2017:** The IFRC issues alerts and identifies a Field Assessment Coordination Team (FACT) and head of operations to assess damages and needs in Dominica. First arrivals are scheduled for 22 September.

**21 September 2017:** The IFRC issues Emergency Appeal for 1,600,000 Swiss francs to assist 5,000 people (1,000 families) for 12 months with 239,232 Swiss francs allocated from the IFRC Disaster Relief Emergency Fund (DREF).

## The operational strategy

### Background

Hurricane Maria, Category 5, impacted Dominica on 18 September with sustained winds of up to 250 kilometres per hour causing great devastation to the island. The total approximate population of Dominica is of 73,800 inhabitants, and estimates indicate that at least 85 per cent of the population were exposed to moderate or severe damage due to the strong winds caused by the hurricane. At present, communications within Dominica have been heavily affected, hindering the capacity of humanitarian agencies to communicate with their counterparts in the island. Furthermore, all ports and airports are closed making the shipment of equipment and movement of staff challenging, and residents near the coast were ordered to go to authorized collective centres. The Caribbean Disaster Emergency Management Agency (CDEMA) reports at least 314 persons are in collective centres and more persons are expected to join. Also, early reports from Dominica indicate that the roof of the Princess Margaret Hospital may have been blown off and their generator is down. This is the country's main hospital with 800 beds and a trauma unit.

According to the CDEMA, the impact and damages to the island is expected to be similar to that caused by previous storms, with flash floods, landslides, damages to road infrastructure. Areas with potential to be severely to moderately impacted include Marigot, Kalinago Territory, Dublanc, Colihaut, Portsmouth, Castle

Bruce, Fond St. Jean, Grand Bay, Morne Jean, Petit Soufriere, Kalinago Territory, Saint Saveur, Atkinson, Portsmouth, Dublanc, Bioche, Colihaut, Coulibistrie, Roseau, Loubiere, Scottshead, Massacre, Petit Savanne and Dubique. Some areas are of particular concern due to the low housing stock, low income status of communities or because some communities could become cut off due to damaged roads.

### **Current Response**

In preparation for the hurricane, the DRCS shared stay safe messages with the population through its social media platforms. The IFRC through its Country Cluster Support Team (CCST) in Trinidad has been in contact with the DRCS Director General. The IFRC has placed an alert for the mobilisation of a Head of Emergency Operations (HEOP), an Emergency Response Unit team leader specialized in telecoms and IT to install some communications capacity, and a FACT composed of regional and global members including a team leader, and water, sanitation and hygiene promotion, health, logistics, communications, CTP, information management, livelihoods, IT and Telecoms and shelter specialists. Also, the Saint Lucia Red Cross indicated that there will be a boat leaving St. Lucia, and destined for Dominica on 21 September, in which the St Lucia Red Cross will send staff and some relief supplies to the DRCS. The DRCS reports some damages to its national headquarters, which will be assessed in case repairs are needed.

### **Needs assessment**

While communication and access to the island are limited, a CDEMA team has been deployed on 20 September to conduct damage and needs assessments as well as a search and rescue. Resources as needed will be mobilised from neighbouring non-affected islands – with Saint Lucia as a hub. In previous days, Dominica had sent tarpaulins, water and other relief supplies to the Irma-impacted countries, which decreases the available local stocks. Initial reports indicate that many houses have lost their roofs, and damages to roads and bridges make access difficult.

Preliminary assessments and information from CDEMA highlight priority needs in terms of relief, shelter, support for telecommunications and access to affected areas. However, as damage and needs assessments start further details on needs are expected.

The Pan American Health Organization (PAHO) identifies as a priority the need to maintain sanitary conditions, particularly in collective centres to prevent the increase of vector and water-borne diseases, as well as skin related diseases. Furthermore, there will be a need to strengthen local capacities to meet mental health needs of the affected population as in all affected islands.<sup>1</sup>

The affected communities are also in need of timely, accurate and trusted life-saving and life-enhancing information to reduce the factors contributing to their vulnerability and suffering and ultimately stay healthy and safe. It is critically important that affected people are provided with clear information to minimise misunderstandings, rumours, understand how and where to access services and avoid critical health risks after the hurricane.

### **Beneficiary selection**

The selection of beneficiaries will be finalised once damage and needs assessments results are available. However, some minimum criteria will be considered including community and family selection criteria as follows:

#### **Community selection criteria:**

- Communities with minimal access to adequate food, water and sanitation
- Low-lying communities with restricted road access
- Communities at high risk of landslides/rockfall because of topography

#### **Family selection criteria:**

- Displaced persons
- Families with damaged dwellings
- Persons with minimal access to food, safe water, and adequate sanitation
- Single mothers with children
- Elderly family members
- Families with children under 5 years of age

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<sup>1</sup> PAHO, Press release. 19 September 2017:

[http://www.paho.org/hq/index.php?option=com\\_content&view=article&id=13679&Itemid=135&lang=es](http://www.paho.org/hq/index.php?option=com_content&view=article&id=13679&Itemid=135&lang=es)

- Families who do not have a source of income due to loss of livelihoods (e.g. fishing and agriculture)
- Persons with disabilities

### Overall objective

The overall objective of the operation is to support the DRCS to ensure that immediate humanitarian and early recovery needs of at least 5,000 people (1,000 families) affected by hurricane Maria in the most affected communities are met through the provision of cash transfers, health and care, water, sanitation and hygiene promotion, shelter support (including non-food items), RFL, DRR actions, as well as capacity building for the National Society.

Systems will also be put in place not only to ensure that communities are kept informed of relief activities, including selection and distribution processes but also to foster feedback processes to ensure affected people have a say in the aid they receive and the operation's action.

The operation will take into account the lessons learned from past operations. During a previous operation, the National Society implemented a CTP, where USD 436 were provided to affected families. During this response operation to hurricane Maria, the amount to be transferred to affected families will be calculated based on the minimum salary in the country, pending confirmation of the rapid market assessment (RAM) and feasibility study.

The Emergency Plan of Action will be adjusted as required based on the damage and needs assessments carried out by the National Society, the IFRC FACT, local authorities and humanitarian agencies.



## Coordination and Partnerships



The IFRC CCST has participated in the CDEMA Development Partners Meeting on hurricane Maria. Coordination and exchange of information is taking place with partners including Caribbean Institute for Meteorology & Hydrology, British Military, PAHO, United Nations agencies (OCHA, UNDP, UNICEF, WFP, UNWOMEN, UNEP) GAC, UK's Department for International Development (DFID), University of West Indies (UWI), Barbados Defence Force, Barbados Regiment, Barbados Coast Guard, Regional Security Systems, Telecommunications Unit, Caribbean Public Health Agency (CARPHA), National Emergency Agencies of Grenada, Jamaica, St Vincent and the Grenadines, and St Lucia, Caribbean Development Bank. Governments and humanitarian agencies are coordinating the dispatch of relief supplies and experts as soon as is possible to the island to support the assessments and relief efforts.

The IFRC has maintained regular coordination and communication with the International Committee of the Red Cross (ICRC), and the Partner National Societies to provide updates of the situation in Dominica. The disaster management focal point from the Regional Intervention Platform for the Americas and the Caribbean (PIRAC) of the French Red Cross has also maintained communication with the IFRC CCST and the IFRC Regional Office for the Americas. Once Red Cross surge personnel arrives in-country and communications are more stable further updates will be shared. The IFRC Dashboard (available [here](#)) is being updated to integrate available information on hurricane Maria.

## Proposed sectors of intervention



### Health and care

**Outcome 1: Contribute to reduce the risks to the health of the people in the affected communities**

**Output 1.1:** Target population is provided with first aid services

Activities planned:

- Mobilization of volunteers to provide first aid services
- Provide first aid material to Dominica Red Cross Society

**Output 1.2:** Psychosocial support (PSS) is provided to the target population

Activities planned:

- PSS activities with the targeted population
- PSS training to volunteers
- Deployment of Regional Intervention Team member (RIT) specialized in PSS

**Output 1.3:** Community-based disease prevention and health promotion are provided to the affected population (1,000 families)

Activities planned:

- Train and mobilize DRCS and community health volunteers with training in epidemic control (in conjunction with community-based disease prevention and health promotion (CBHFA) training, see water sanitation and hygiene promotion below)
- Produce and distribute information, education and communication (IEC) materials relevant for disease prevention and health promotion, and distribute to families in target communities



## Water; Sanitation; Hygiene promotion

**Outcome 2: Immediate reduction in risk of waterborne and water related diseases in targeted communities**

**Output 2.1:** Continuous assessment of water, sanitation, and hygiene situation is carried out

- Deploy water, sanitation and hygiene promotion surge personnel
- Carry out and share onsite assessments

**Output 2.2:** Adequate hygiene promotion is provided to target population

- Mobilize community health volunteers to disseminate basic hygiene messages
- Hygiene promotion activities done under the CBHFA
- One CBHFA training for volunteers

**Output 2.3:** Hygiene-related goods (NFIs) which meet Sphere standards are provided to the target population

Activities planned:

- Targeting and registration of beneficiaries
- Procurement and distribution of 1,000 hygiene kits (one per family)
- Procurement and distribution 2,000 jerrycans (two per family)

**Output 2.4:** Access to safe water is provided to the affected population

Activities planned:

- Procurement and distribution chlorine tablets for 1,000 families (for one month)
- Training for volunteers on water treatment
- Promotion of use of water treatment methodologies at household level



## Shelter and settlements; Household non-food items

**Outcome 3 The immediate shelter and household needs of the target population are met (1,000 families)**

**Output 3.1:** Essential basic household non-food items and emergency shelter assistance are provided to the target population

Activities planned:

- Deployment of a FACT member specialized in shelter
- Detailed assessments
- Targeting and registration of beneficiaries
- Procurement and distribution of 1,000 shelter tools kits (tools and two tarpaulins per family), 1,000 kitchen sets (one per family) 2,000 long-lasting insecticide treated mosquito nets (two per family), 2,000 mosquito repellents (two per family) 2,000 blankets (two per family)
- Provision of technical orientation for volunteers and beneficiaries on the construction of emergency shelters and build back safer techniques



## Restoring Family Links

**Outcome 4: Family links are re-established and maintained between separated relatives**

**Output 4.1:** Families are supported to access appropriate means of communication to re-establish and maintain contact with their families' members

Activities planned:

- Deployment of RFL surge capacity to support the DRCS
- Provision of RFL equipment
- Prioritization of requests for RFL amongst vulnerable groups (e.g. children, elderly, persons with special needs)
- Training of DRCS personnel in RFL
- Receipt and distribution of messages to assist affected people with RFL



## Disaster risk reduction (including response preparedness and early warning)

**Outcome 5: Increase the disaster risk reduction (DRR) knowledge of community members**

**Output 5.1:** Technical support for training on multi-hazard early warning systems

Activities planned:

- Community early warning system training in selected affected communities
- Sensitization campaign on community disaster preparedness
- Training for volunteers on disaster risk reduction and early warning system
- Support the development of family disaster plans
- Training and equipment of Community Emergency Response Teams (CERTs)



## National Society capacity building

**Outcome 6: Contribute to the improvement of the Dominica Red Cross Society's logistics capacity**

**Output 6.1:** Logistics storage facility is built to increase capacity storage of the National Society disaster preparedness and response

Activities planned:

- Warehouse management processes are in place to ensure sustainability of operations
- Construction of a warehouse facility in identified and approved area of DRCS's headquarters' compound in line with established building codes

**Output 6.2:** The National Society has increased capacity on the management of Emergency Operation Centre (EOC)

Activities planned:

- EOC training conducted by the IFRC Reference centre for 20 DRCS volunteers
- Provision of adequate equipment for the EOC management as well telecommunications capability (radio frequency repeater, radio VHF)<sup>2</sup>

**Outcome 7: Increase the Dominica Red Cross Society's capacity in disaster preparedness**

**Output 7.1:** Strengthened National Society capacity in disaster response

Activities planned:

- Carry out a Well-Prepared National Society (WPNS) assessment with the DRCS
- Review the DRCS National Response Plan and update its hurricane contingency plan

In addition to the sectors above, the operation will be underpinned by a commitment to quality programming that involves:

<sup>2</sup> Contingent upon the assessment by IT/Telecom team leader deployed.

- Continuous and detailed assessments and analysis to inform the design and ongoing implementation of the programme
- Ongoing process of adjustment based on these assessments
- The establishment of mechanisms to facilitate two-way communication with, and ensure transparency and accountability to, disaster-affected people
- Management and delivery of the programme will be informed by appropriate monitoring and evaluation

The detailed plan of action under quality programming is as follows:

<b>Quality programming (areas common to all sectors)</b>
<b>Outcome 8: Continuous and detailed assessment and analysis is used to inform the design and implementation of the operation according to IFRC standards</b>
<b>Output 8.1:</b> Initial needs assessment are updated following a consultation with beneficiaries
<p>Activities planned:</p> <ul style="list-style-type: none"> <li>• Conduct a rapid emergency assessment</li> <li>• Develop a multi-sectorial emergency plan of action (EPoA)</li> <li>• Carry out detailed assessment of impacts at community level (consultation with beneficiaries)</li> </ul>
<b>Output 8.2:</b> The management of the operation is informed by comprehensive monitoring and evaluations
<p>Activities planned:</p> <ul style="list-style-type: none"> <li>• Hire personnel for the efficient and effective management of the operation</li> <li>• Train DRCS personnel in Open Data Kit (ODK) and Mega V</li> <li>• Conduct targeting and registration of beneficiaries using ODK</li> <li>• Conduct monitoring visits by the IFRC</li> <li>• Carry out a beneficiary satisfaction survey and publish the evaluation report on the IFRC's website</li> <li>• Organize lessons learned workshop</li> <li>• Conduct a final evaluation of the operation and publish the evaluation report on the IFRC's website</li> <li>• Develop operations updates and a final report</li> <li>• Conduct an internal financial audit of the operation</li> </ul>
<b>Outcome 9: 1,000 families (5,000 people) are assisted through cash transfers to cover their immediate humanitarian needs</b>
<b>Output 9.1:</b> Distribution of unconditional cash grants to 1,000 families (5,000 people) through the cash transfer programme
<p>Activities planned:</p> <ul style="list-style-type: none"> <li>• Carry out detailed assessments in prioritized evacuation centres</li> <li>• Select and register beneficiaries</li> <li>• Carry out market analysis to determine the amount needed for assistance</li> <li>• Issue cards</li> <li>• Distribute cards to beneficiaries</li> <li>• Monitor card use</li> </ul>
<b>Protection, Gender and Inclusion</b>
<b>Outcome 10: Conduct actions to ensure the Minimum Standard Commitments to Gender and Diversity in Emergency Programming and Child Protection Policy to be applied according each sectorial intervention.</b>
<b>Output 10.1:</b> Assessment about protection for an adequate intervention according most vulnerable group needs.
<p>Activities planned:</p> <ul style="list-style-type: none"> <li>• Mobilization of protection delegate</li> <li>• Carry out an assessment on protection throughout the different sectors</li> <li>• Identify needs in relation to protection in the Emergency Plan of Action</li> </ul>
<b>Communications</b>
<b>Outcome 11: Effective communication with all stakeholders is ensured</b>
<b>Output 11.1:</b> Establishment of communication/public relations functions
<p>Activities planned:</p>

- Ensure that the situation regarding hurricane Maria and the work of the National Society is well documented and shared with media channels to profile the Red Cross and Red Crescent effectively
- Development of human interest stories and information on the reality of the situation on the ground
- Monitoring and collation of key facts and figures from the affected communities, to produce concise and visually appealing documents that are regularly updated
- Coordination with the National Society to ensure that all funding opportunities are well addressed and taken into account
- Development of a national communications campaign and strategy
- Development of three videos
- Development of visual material (posters, infographics, brochures)
- Development and implementation of social media campaign

#### **Community Engagement and Accountability (CEA)**

**Outcome 12: Communities and families are engaged in a meaningful dialogue to promote risk reduction actions and healthy behaviours, to reduce anxiety, to dispel rumours and promote psychosocial recovery**

**Output 12.1:** Community engagement and accountability activities help target communities and families have access to life-saving and actionable information to take action on their safety, health, and wellbeing, through engagement with the Red Cross to influence and guide action

Activities planned:

- Development and continue dissemination of targeted messages and community engagement material for local media (community radios and print media), volunteers, local and traditional leaders, churches, schools and other stakeholders in support of sectoral interventions
- Establish / scale up existing dialogue platforms (call-in radio programmes and print-media) in support of all sectors
- Rumour and feedback tracking systems established to tackle misinformation originating from target population

#### **Programme support services**

To ensure effective and efficient technical coordination, the following programme support functions will be put in place: **human resources, logistics and supply chain; information technology (IT); information management (IM); communication; security; planning, monitoring, evaluation, and reporting (PMER); partnerships and resource development; finance and administration; legal and risk management.** More details will be made available in the Emergency Plan of Action.

Logistics activities aim to effectively manage the supply chain, including mobilization, procurement, customs clearance, fleet, storage and transport to distribution sites in accordance with the operation's requirements and aligned to IFRC's logistics standards, processes and procedures. The storage capacity of the National Society is still to be assessed. Customs clearance processes will be executed as per emergency procedures in the respective country, to avoid bottlenecks with the entrance of the goods. As the local supply chain might have been significantly impacted, regional and international sourcing will be supported by IFRC Logistics specialists (primarily from the Regional Logistics Unit in Panama, but backed-up by the global network of the Logistics Management Department). All procurement related to this appeal will follow the IFRC standards procurement procedures. It includes, in case of assistance delivered via CTP, ensuring that tender and selection of service providers is done as per IFRC CTP Standard Operating Procedures. A formal tender has been launched for the charter service to mobilize stock for 1,000 families.

## **Budget**

See attached IFRC Secretariat budget ([Annex 1](#)) for details.

Jagan Chapagain  
Under Secretary General  
Programmes and Operations Division

Elhadj As Sy  
Secretary General

## Reference documents



Click here for:

- [Emergency Appeal budget](#)
- [Map of affected areas](#)

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**How we work**

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives,**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



Promote **social inclusion**  
and a culture of  
**non-violence and peace.**

## APPEAL OPERATION

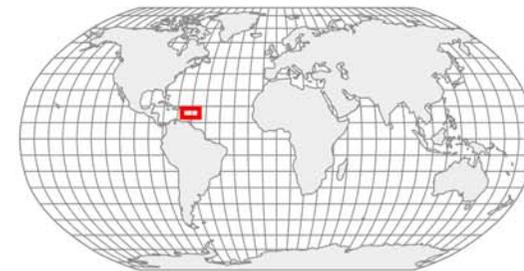
Dominica Hurricane Maria

MDRDM003

Budget Group	Multilateral Response	Inter-Agency Shelter Coord.	Bilateral Response	Appeal Budget CHF
Shelter - Relief	60,535			60,535
Shelter - Transitional	0			0
Construction - Housing	0			0
Construction - Facilities	72,065			72,065
Construction - Materials	0			0
Clothing & Textiles	15,758			15,758
Food	0			0
Seeds & Plants	0			0
Water, Sanitation & Hygiene	961			961
Medical & First Aid	14,413			14,413
Teaching Materials	36,994			36,994
Ustensils & Tools	28,826			28,826
Other Supplies & Services	4,324			4,324
Emergency Response Units	0			0
Cash Disbursements	720,653			720,653
<b>Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES</b>	<b>954,529</b>	<b>0</b>	<b>0</b>	<b>954,529</b>
Land & Buildings	0			0
Vehicles	0			0
Computer & Telecom Equipment	15,977			15,977
Office/Household Furniture & Equipment	0			0
Medical Equipment	0			0
Other Machinery & Equipment	0			0
<b>Total LAND, VEHICLES AND EQUIPMENT</b>	<b>15,977</b>	<b>0</b>	<b>0</b>	<b>15,977</b>
Storage, Warehousing	0			0
Distribution & Monitoring	9,609			9,609
Transport & Vehicle Costs	112,243			112,243
Logistics Services	8,331			8,331
<b>Total LOGISTICS, TRANSPORT AND STORAGE</b>	<b>130,183</b>	<b>0</b>	<b>0</b>	<b>130,183</b>
International Staff	141,355			141,355
Regionally Deployed Staff	65,540			65,540
National Staff	8,873			8,873
National Society Staff	32,787			32,787
Volunteers	12,787			12,787
Other Staff Benefits	0			0
<b>Total PERSONNEL</b>	<b>261,343</b>	<b>0</b>	<b>0</b>	<b>261,343</b>
Consultants	8,958			8,958
Professional Fees	18,242			18,242
<b>Total CONSULTANTS &amp; PROFESSIONAL FEES</b>	<b>27,200</b>	<b>0</b>	<b>0</b>	<b>27,200</b>
Workshops & Training	27,410			27,410
<b>Total WORKSHOP &amp; TRAINING</b>	<b>27,410</b>	<b>0</b>	<b>0</b>	<b>27,410</b>
Travel	19,708			19,708
Information & Public Relations	19,217			19,217
Office Costs	14,509			14,509
Communications	24,502			24,502
Financial Charges	3,747			3,747
Other General Expenses	0			0
Shared Office and Services Costs	4,021			4,021
<b>Total GENERAL EXPENDITURES</b>	<b>85,706</b>	<b>0</b>	<b>0</b>	<b>85,706</b>
Partner National Societies				
Other Partners (NGOs, UN, other)				
<b>Total TRANSFER TO PARTNERS</b>		<b>0</b>	<b>0</b>	<b>0</b>
Programme and Services Support Recovery	97,653	0	0	97,653
<b>Total INDIRECT COSTS</b>	<b>97,653</b>	<b>0</b>	<b>0</b>	<b>97,653</b>
<b>TOTAL BUDGET</b>	<b>1,600,000</b>	<b>0</b>	<b>0</b>	<b>1,600,000</b>
<b>Available Resources</b>				
Multilateral Contributions				0
Bilateral Contributions				0
<b>TOTAL AVAILABLE RESOURCES</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>NET EMERGENCY APPEAL NEEDS</b>	<b>1,600,000</b>	<b>0</b>	<b>0</b>	<b>1,600,000</b>

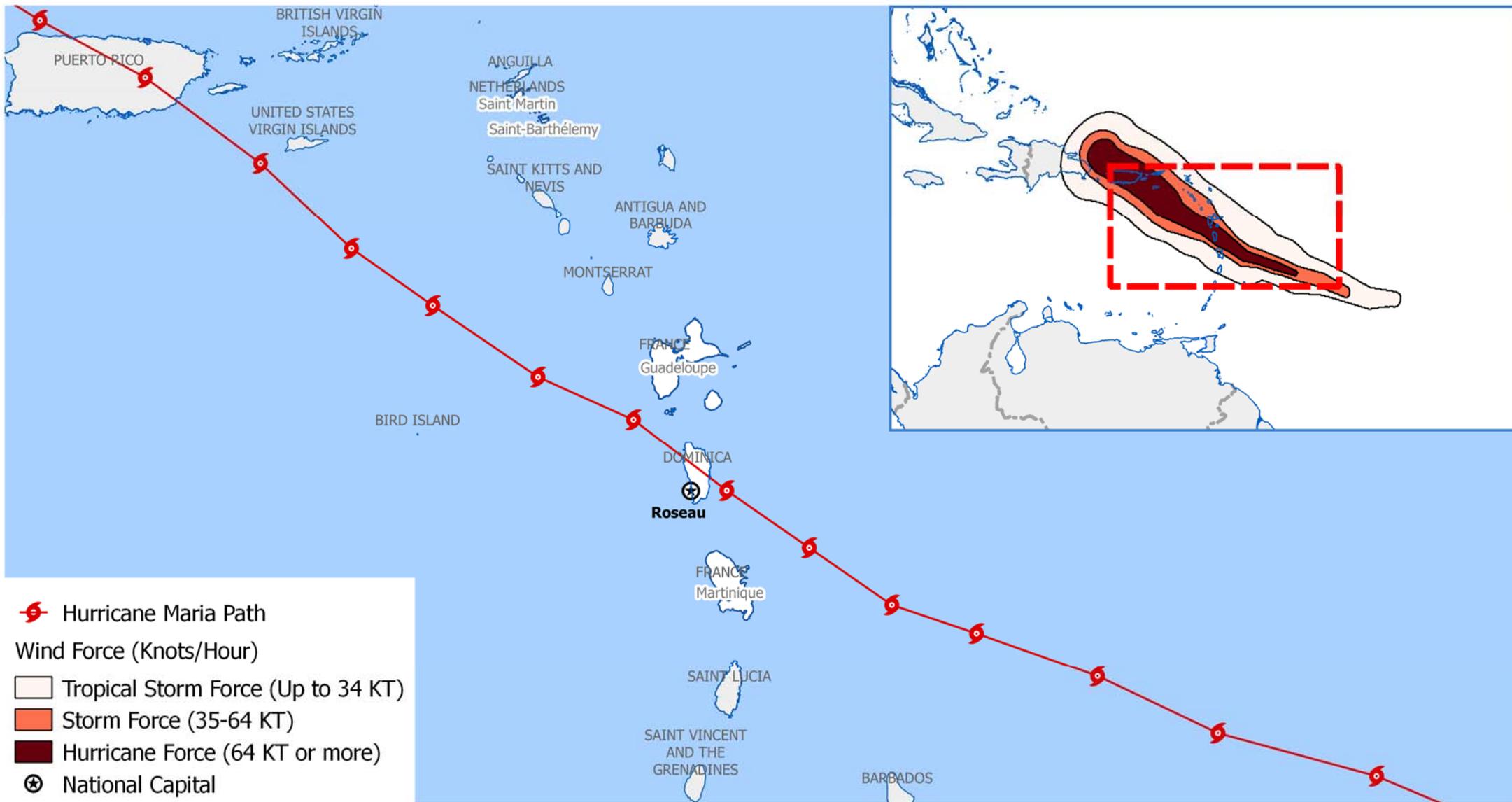


International Federation of Red Cross and Red Crescent Societies  
Fédération internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge  
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja  
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر



## Dominica, Hurricane Maria

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The maps used do not imply the expression of any opinion on the part of the International Federation of the Red Cross and Red Crescent Societies or National Societies concerning the legal status of a territory or of its authorities. Map data sources: National Hurricane Center, OCHA, ICRC, IFRC

0 60 120 180 240 km

