

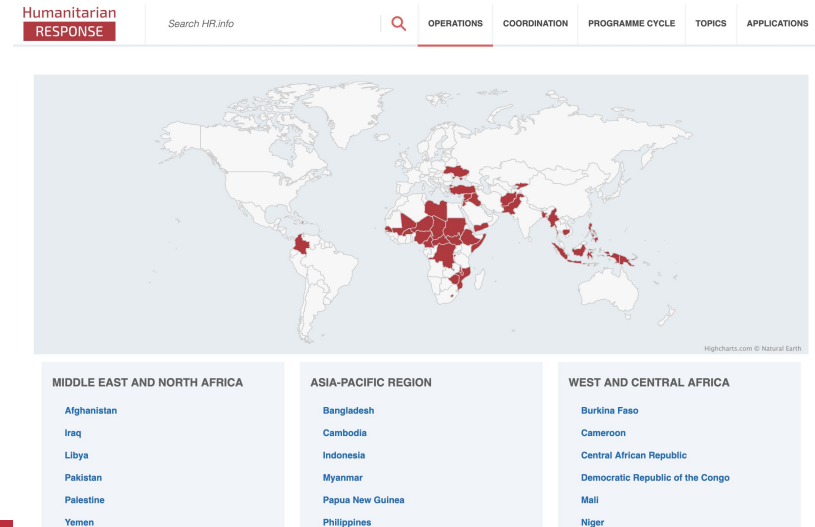
# Humanitarian **Response**

**An Introduction**

## What is Humanitarian Response?

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- A hub for humanitarian actors to share operational information
- Customisable spaces to store and present key information/data (docs, maps, events, assessments and more) during emergencies
- Also, aggregates content and data from other sources (ReliefWeb, Humanitarian ID, HDX and FTS)



## Who uses Humanitarian Response?

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- 40 field operations, 300+ cluster spaces
- Second most popular OCHA platform (3.2+ million pageviews)

 686,405 ↑ 25%

**Users**

 1,363,128 ↑ 24%

**Sessions**

 25% ↑ 65%

**Mobile usage**

 477 ↓ -27%

**Contributors**

 15,383 ↓ -14%

**Uploaded Content**

 357 ↑ 3%

**Active cluster spaces<sup>1</sup>**

## Who manages HR.info spaces?

- Community ownership
- Operations and clusters spaces managed by IMO in the field
- To contribute content get editorial rights by the space manager or [contact us](#)

The screenshot shows the Humanitarian Response website interface for Mozambique. The top navigation bar includes 'OCHA Services', 'Log in', and language options. The main header features 'Humanitarian RESPONSE' and a search bar for 'Mozambique'. Below this is a secondary navigation bar with categories: OPERATIONS, COORDINATION, PROGRAMME CYCLE, TOPICS, and APPLICATIONS. The main content area is titled 'MOZAMBIQUE' and includes a sidebar with 'CLUSTERS' and 'WORKING GROUPS'. The 'CLUSTERS' list includes: CCCM, Early Recovery, Education, Emergency Telecommunications, Emergency Shelter and NFI, Food Security and Livelihoods, Health (Sexual Reproductive Health), Logistics, Nutrition, Protection (Child Protection, Gender Based Violence, Protection from Sexual Exploitation and Abuse (PSEA), Water Sanitation Hygiene). The 'WORKING GROUPS' list includes: Assessment & Analysis cell, Cash and Voucher Working Group, Community Engagement Working Group. The main content area features 'Featured content' with four items: 'Idai - Two months after', 'Idai - Latest OCHA Situation Report', '2018-2019 Mozambique Humanitarian Response Plan updated', and 'Kenneth - Latest Situation Reports'. Below these are sections for 'Cyclone IDAI' and 'Cyclone Kenneth', each with an 'OCHA Contact' email address: mozambique@humanitarianresponse.info and moz-kenneth@humanitarianresponse.info respectively.

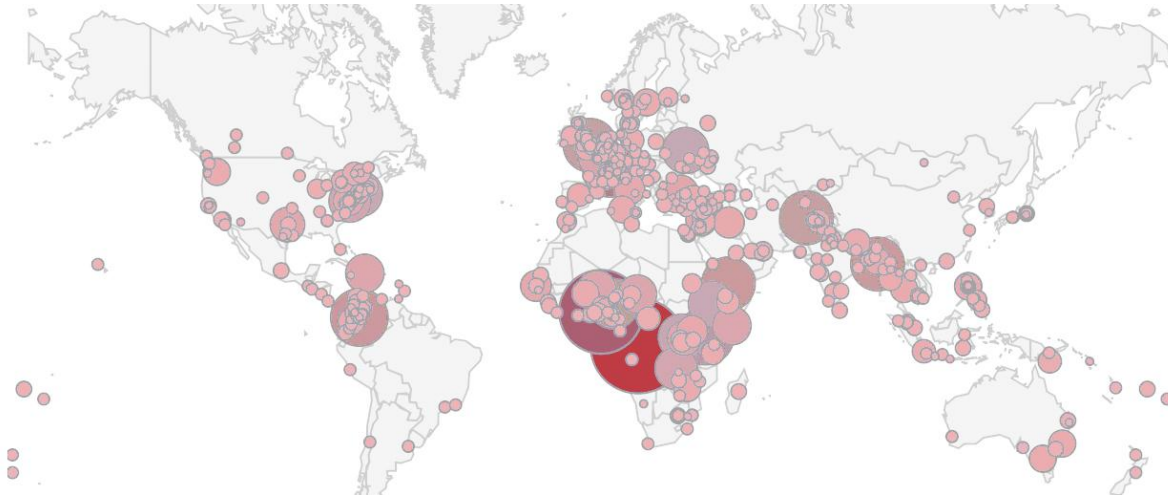
## What can I find in an operational space?

- A front page containing the key information
- A top bar linking to content types within the operation
- A side menu linking to clusters and other sub-sections

The screenshot displays the Humanitarian Response website for Afghanistan. At the top, there is a dark red navigation bar with the OCHA Services logo, the text 'Humanitarian RESPONSE', a search bar with 'Search Afghanistan', and a menu with items: OPERATIONS, COORDINATION, PROGRAMME CYCLE, TOPICS, and APPLICATIONS. Below this is a breadcrumb trail: HOME / AFGHANISTAN. A secondary navigation bar contains links for AFGHANISTAN, Contacts, Events, Documents, Maps/Infographics, Datasets, Offices, and Assessments. On the left, a side menu is divided into 'CLUSTERS' and 'SECTORS/WORKING GROUPS'. The 'CLUSTERS' section lists: Emergency Shelter and NFI, Food Security and Agriculture, Health, Nutrition, Protection, Child Protection, Gender Based Violence, Housing, Land and Property TF, Mine Action, and Water Sanitation Hygiene. The 'SECTORS/WORKING GROUPS' section lists: Aviation, Inter-cluster, Information Management, Education in Emergencies WG, Multi-Sector, Community Engagement Working Group, and Cash Voucher Working Group. The main content area features a 'RESPONSE PLANNING' section with a 'HUMANITARIAN RESPONSE PLAN' graphic and a 'See more HPC documents' link, and an 'OCHA PRODUCTS' section with several updates, including 'Afghanistan: 2019 update to the 2018-2021 Humanitarian Response Plan - 21 Dec 2018'. At the bottom, there is a 'HIGHLIGHT' section with a 'Conflict IDPs Interactive Dashboard' and a 'GET THE LATEST UPDATES' section with social media icons for MailChimp, Facebook, Twitter, YouTube, Email, and RSS.

## Where is Humanitarian Response used?

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- Humanitarian Response is accessed from over 190 countries \*

# Humanitarian **Response**

For more information visit

<https://www.humanitarianresponse.info/en/help>

For questions, ideas or feedback please reach out to us at

[info@humanitarianresponse.info](mailto:info@humanitarianresponse.info)