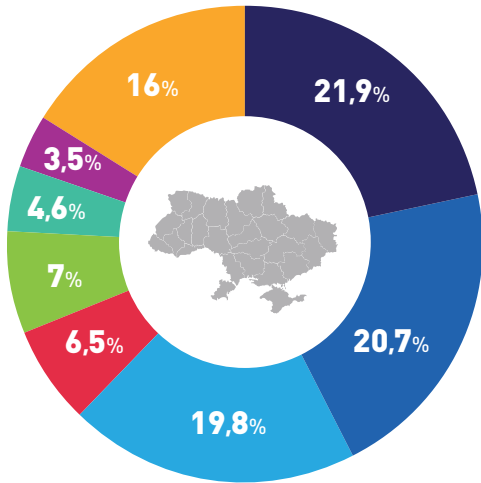


HOTLINE STATISTICS

0 800 309 110

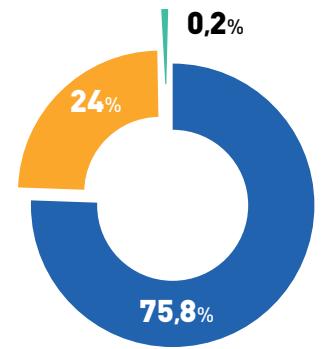
SEPTEMBER 2018	NUMBER OF CALLS: 2 289	NUMBER OF APPEALS: 2 622
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Regional distribution



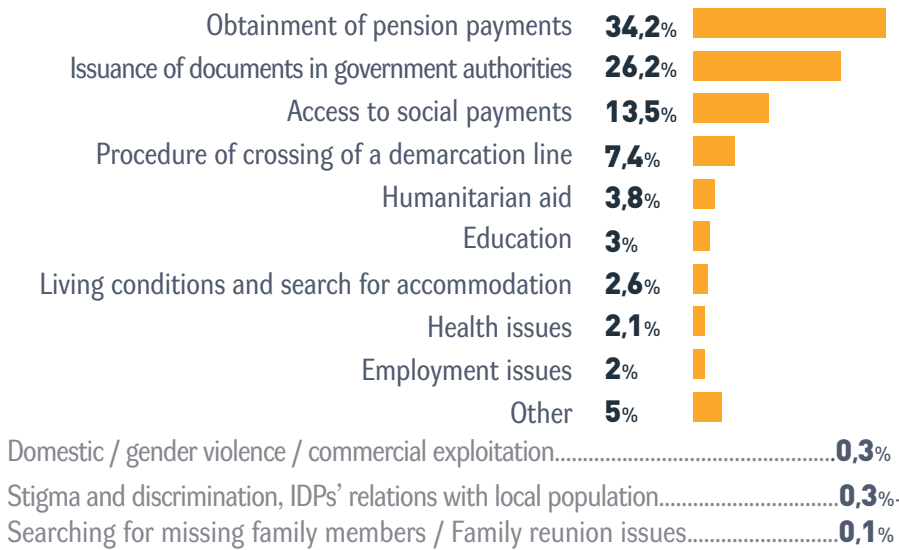
- Temporarily occupied territories of Donetsk and Luhansk oblasts
- Donetska oblast (without occupied territories)
- Kyivska oblast
- Luhanska oblast (without occupied territories)
- Kharkivska oblast
- Dnipropetrovska oblast
- Zaporizka oblast
- Others

Types of consultations

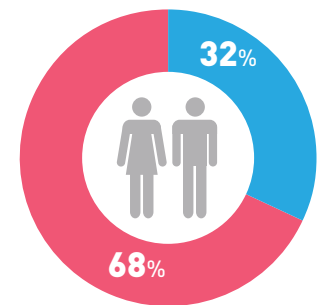


- Informational request
- Legal consultations
- Psycho-social aid

Subject of appeals

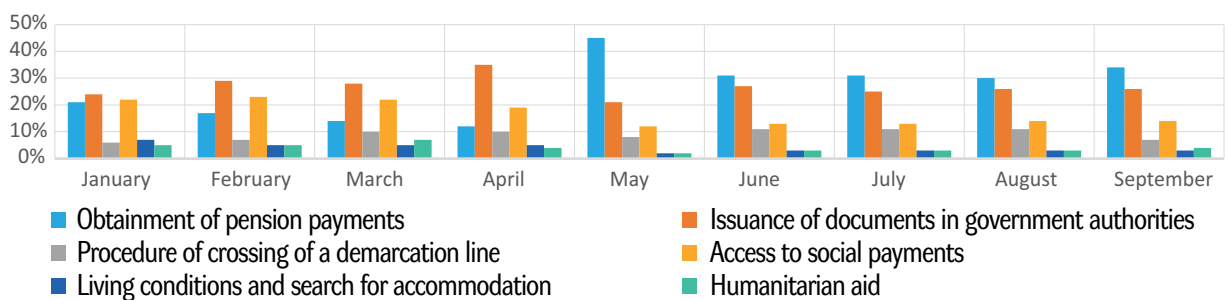


Gender division



- Female
- Male

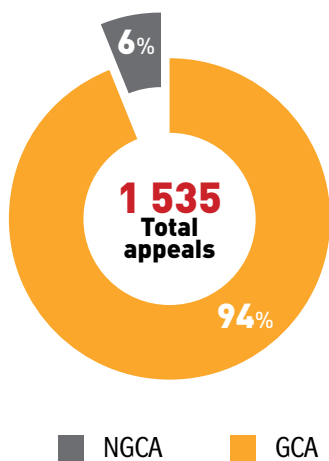
Dynamics of appeals in January-September 2018



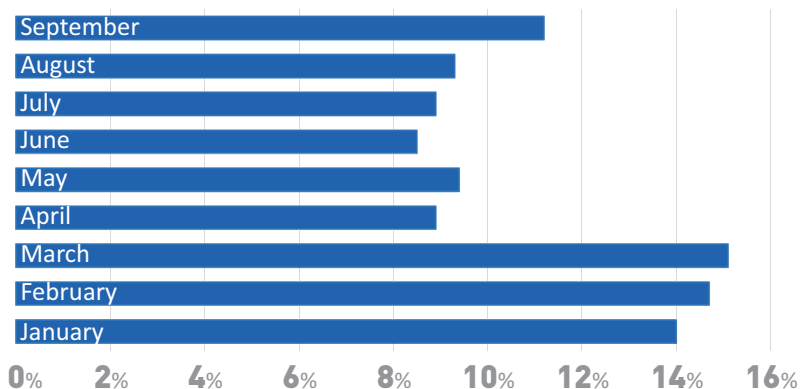
REQUESTS FOR HUMANITARIAN AID THROUGH DONBASS-SOS HOTLINE

IN JANUARY 2018-SEPTEMBER 2018

Appeals regarding humanitarian aid



Dynamics of appeals



Main types of needs

