



Meeting minutes of the CwC Working Group

Date:	05 Aug 2020	Time:	02:00 PM	Venue:	Microsoft Team Meeting
Chair & Notes	Mahbubur Rahman, <i>Coordinator, CwC WG</i>				

Discussions and action points:

Introduction of the attendees and action points from the last minutes	
Discussions	The last meeting's minutes were discussed and considering the satisfactory progress on the action points the working group members endorsed it thereby.
Updates: General and Risk Comm TWG	
Discussions	<ul style="list-style-type: none"> The preparation for the Workshop/orientation on community engagement has been finalized. A small team of facilitators, including BBC MA, TWB, UNICEF and Gender Hub worked on this along with the CwC WG team. The orientation is going to be held on 9-10 Aug (half day on each day). Camp focal from FSS sector will participate and the orientation will be delivered in Bangla. It will be a pilot orientation and based on lessons the next one will be organized. A Disaster Risk Management KAP Survey was conducted by a collaborative research working group, consisting of specialist staff from IFRC (American RC, BDRCS), IOM/NPM, REACH, Translators without Borders (TWB), UNDP, and UNHCR. The data collection for the survey was done in last year and there was a plan for some FGDs in this year but due to COVID 19 spreading it couldn't be possible. However, the report is being finalized now based on the survey findings. The report will be shared when finalized. In order to support response planning for 2021 and to ensure inclusion and accountability of future response plans to the Rohingya population, IOM CwC in partnership with UNHCR and ACAPS will conduct large-scale consultation with the Rohingya community- Our Thoughts (Aa'rar Bafana). The overarching aim is to understand: What are Rohingya's opinion of the future of the response and what is their feedback for humanitarian actors? The findings are expected to be available in Sept 2020. This concept was presented in Sector Coordinator's meeting and it was welcomed by the group. BBC MA has pointed out that recent report from IOM/NPM highlighted "83% report they understand the treatment given, 87% feel they were spoken to respectfully at health facilities, 93% report they would visit an NGO clinic if they/someone in their household developed symptoms". The findings seem to be contradictory to what the COVID 19 Explained analysis highlighted earlier. BBC MA asked if NPM could explain the discrepancy. On behalf of IOM/NPM Daniel, IOM has clarified that different research/assessment/consultation has different methodologies. The methodologies, sampling etc for the IVR assessment was quite different from that of IOM's COVID 19 Explained. Also in different consultation/analysis it was identified that people in camps had a lot of stigma and thus they also have response bias while different assessment collects data on their preferences and trust towards health services. However, for more information/clarification partners are requested to contact NPM directly. FSS/LHWG has given an update on mask distribution. the messages for refugees and translations are finalized and shared with all along with some IEC materials. The campaign in host community (supposed to be led by DC office) is on hold now. DC office wants to emphasize on "No mask no service" message and urged humanitarian community to provide mask to host



	<p>community population. Livelihood WG is coordinating this with DC office. They are reaching out to partners regarding HC needs. However, the general messages (without mention of No Mask- No Service or punishment etc) has been finalized and was shared with all for ongoing general information dissemination among host communities. LHWG is coordinating with partners and will organize a workshop soon. LHWG is promoting top-up face mask production/distribution and suggesting to have a standard package of masks for each family- 6 adult size and 2 child size masks (total 8 masks) for each family. LHWG had a pilot on this in camp 11 and it went well. Some partners have started to produce child size masks. An online tracker has been developed where the update on mask production/camp coverage etc information is available, here is the link- https://docs.google.com/spreadsheets/d/1y7RXyHh4zSP6VCKryAAZH2LbhaaU-6ZJkzJo0YMAN_k/edit?usp=sharing</p> <ul style="list-style-type: none"> The Risk Comm TWG has discussed upcoming steps- regular immunization campaign is the next issue to focus. UNICEF and WHO is working closely with government to develop some key messages and community engagement plan which will be reviewed by the TWG members. If needed ad-hoc meetings will be organized.
Action point	<ul style="list-style-type: none"> CwC Coordinator will circulate the Disaster Risk Management KAP Survey report when finalized. IOM to share the methodology/concept note on the thematic consultation “Our Thoughts” with all CwC partners for their information. UNICEF and WHO to share the draft messages and proposed community engagement approach. The Risk Comm TWG will review and finalize them.
Update from partners and Challenges on the Ground	
Discussions	<ul style="list-style-type: none"> UNICEF updated that through their partners- Bangladesh Betar and ACLAB-Radio Naf some PSAs, video and radio programs were developed on mask usage. A rapid assessment was also conducted on mask usage. Findings will be shared later with CwC partners. WFP shared their volunteers are already disseminating the key messages on mask that were circulated from CwC WG. They are continuing the ongoing community engagement activities including FGD/community group discussions and door to door interpersonal communications. Centre for Injury prevention and Research, Bangladesh (CIPRB), a national NGO, has shared that they have delivered COVID 19 awareness messages for community people in ward number 10,11 and 12 of Cox’s Bazar municipality and they also disseminated awareness messages to cattle market goes ahead of Eid-ul-Adha.
Action point	<ul style="list-style-type: none"> UNICEF to share the report on the mask usage rapid assessment.
CIPRB Presentation on /awareness raising initiatives	
Discussions	<ul style="list-style-type: none"> Due to internet connection problem the meeting has been hampered and had to be made shorter. So, this agenda was dropped and the presentation will be presented in next meeting.
Action point	<ul style="list-style-type: none"> CIPRB to present in the next meeting about their activities and resources that can be used for mass awareness in Cox’s Bazar.
Revised SAG TOR based on recent changes	
Discussions	<ul style="list-style-type: none"> The CwC SAG has been revived in last CwC WG meeting (with inclusion of new elected member- DW Academie) and the duration is extended till 31 Dec 2020. The TOR needed to be updated accordingly. Also, there were some areas needed revision. These were discussed and following changes (bold letters) were agreed by all in the meeting-



	<ul style="list-style-type: none">- <i>The formation and reformation of the SAG membership will be done through a voting process. Agencies interested to apply and have record of attending CwC Meetings and activities for at least past three months, will submit an Email/Letter of Interest to the CwC WG Coordinator stating their motivations/rationale and nominated focal, the letter will be shared with all CwC members. Then in a WG meeting/workshop the voting will be done for selecting the non-permanent SAG members. All CwC member agencies will vote for each category (UN/INGO/NGO) except RC-RC (for this category, RC-RC agencies will agree among themselves and nominate a focal. Each of the SAG member works for the whole CwC WG and not only to protect interest of their own or similar type of organizations.</i>
Action point	<ul style="list-style-type: none">• Based on acceptance of all CwC partners in the plenary meeting these changes were approved and will be in effect from the date of this meeting 5 Aug 2020. The final revised and approved TOR will be circulated among partners along with the minutes of the meeting.
AOB	
Discussions	No AOB was raised.