# Afghanistan CEWG Workplan 2018-2019

**Objective:** The Afghanistan Community Engagement Working Group (CEWG) will provide technical and coordination support to promote the integration of community engagement and accountability into the programme cycle in Afghanistan to promote informed decision making on behalf of response providers and affected populations.

**Stakeholders:** Communities affected by conflict, natural disaster and/or development issues; Humanitarian Partners; Development Partners; Government; Private Sector (media, telecoms)

**Guiding Questions:** How will the CEWG benefit Afghans? How to add value at a local level? How to manage expectations? How to engage humanitarian and development partners, civil society, Government and media? How does the CEWG enhance AAP at an agency and a collective level?

**Strategy:** Target three elements: i. Use preferred approaches and mechanisms for information provision to communities and information received from communities; ii. Participation of communities (consultation and building on/using local capacities); iii. Establishment and maintenance of effective, functioning, accessible complaints, feedback and response mechanisms.

*Select a period to highlight at right. A legend describing the charting follows.*

Period Highlight: 17 | Plan Duration | Actual Start | % Complete | Actual (beyond plan) | % Complete (beyo

| ACTIVITY | REQUIRED RESOURCES | RESPONSIBILITY | RISK AND ASSUMPTIONS | PLAN START | PLAN DURATION | ACTUAL START | ACTUAL DURATION | % COMPLETE |
|---|---|---|---|---|---|---|---|---|
| **Outcome 1: Enhanced coordination of community engagement activities** | | | | | | | | |
| **Output 1.1: Functioning messaging repository** | | | | | | | | |
| Survey of field staff for FAQs from community | | WFP | | 1 | 2 | 1 | 2 | 100% |
| Analysis of FAQ results | | WFP | | 3 | 1 | 3 | 1 | 100% |
| Key Messaging: Need To Know | | NRC | | 4 | 3 | 4 | 1 | 0% |
| **Output 1.2: Mapping of community engagement activities, tools, coordination mechanisms** | | | | | | | | |
| Develop Common Service Tool - Recommended CE Assessment Questions | | UNOPS | | 2 | 2 | 2 | 2 | 100% |
| Ratify first Common Service Tools | | CEWG - Core | | 4 | 1 | 4 | 1 | 100% |
| Mapping of CE Activities - Afghanistan | | UNOPS / OCHA | | 1 | 1 | 1 | 1 | 100% |
| Analysis of Whole of Afghanistan assessment questions of community engagement | | OCHA - HNO 2019 | | 3 | 3 | 3 | 3 | 70% |
| Awaaz dashboard | | UNOPS | | 1 | 17 | 1 | 3 | 18% |
| **Outcome 2:Community engagement mainstreamed into programme cycle** | | | | | | | | |
| **Output 2.1: Community engagement capacity building** | | | | | | | | |
| Evaluate funding opportunities for CEWG support staff | | WFP | | 1 | 8 | 1 | | 0% |
| Best practice & lessons learned examples from Afghanistan - Draft submission | | UNHCR, NRC, UNICEF, DRC, WFP, OCHA, ACBAR, UNOPS | | 4 | 1 | | | 0% |
| Best practice & lessons learned examples from Afghanistan - Compile and beautify | | ??? | | 5 | 2 | | | 0% |
| CEWG Engagement with Clusters (CE standing agenda item; analysis Awaaz calls and cluster response; new messaging) | | CEWG - Core | | 7 | 2 | | | 0% |
| Afghanistan CE manual - include technical guidance and gender/age sensitivity and other protection concerns | | CEWG Coordinator | | 11 | 6 | | | 0% |
| Training of Trainers (ToT) programme - include gender/age sensitivity and other protection concerns | | CEWG Coordinator | | 11 | 6 | | | 0% |
| **Output 2.2: Minimum standards for mainstreaming community engagement** | | | | | | | | |
| Develop Common Service Tool - Recommended Standards for Mainstreaming CE | | UNOPS | | 2 | 2 | 2 | 2 | 100% |
| Ratify Common Service Tool - Recommended Standards | | CEWG - Core | | 4 | 1 | 4 | 1 | 100% |

**Timeline columns: 2018** — Aug (1), Sept (2), Oct (3), Nov (4), Dec (5); **2019** — Jan (6), Feb (7), Mar (8), Apr (9), May (10), Jun (11), Jul (12), Aug (13), Sept (14), Oct (15), Nov (16), Dec (17)

**KEY DEADLINES**

| ITEM | DUE |
|---|---|
| Draft Submission | 9-Dec-18 |
| Ratify | 06-Nov-18 |
| Draft Submission | 29-Nov-18 |
| Ratify | 06-Nov-18 |