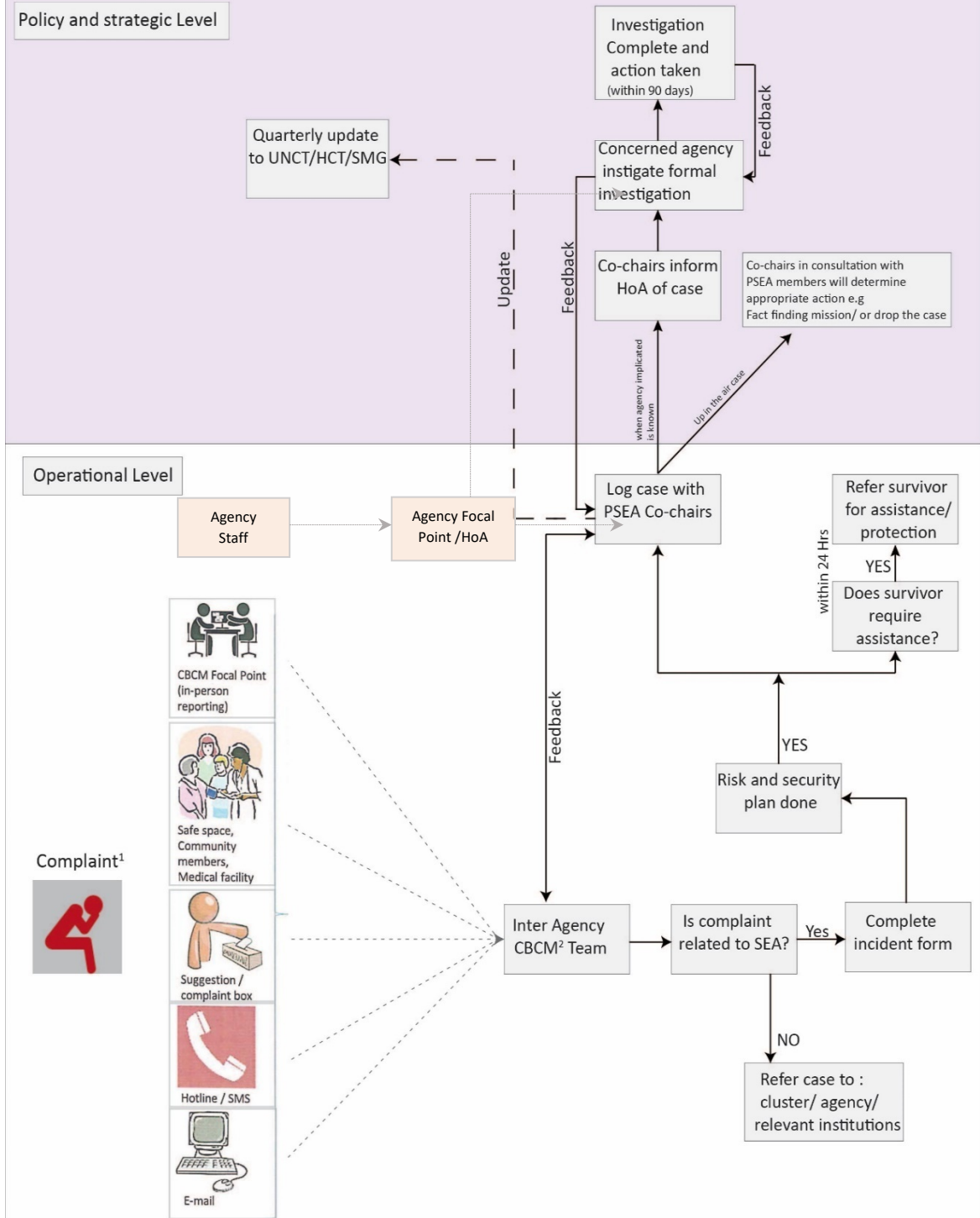


Flowchart for Management of SEA Complain Through CBCM in Afghanistan



Key

- ¹Complainant may be community member, humanitarian worker, including UN staff and their contractors
- ²CBCM (Community Based Complaint Mechanism) team composition at a location will be inter-agency with maximum of 3 members (one of the 3 members should include a case worker from GBV/CP/ protection agencies)