



IOM Regional Response to the Syria Humanitarian Crisis



IOM staff distributed core relief items including baby diapers to Syrian households living outside of camps in Hatay province.
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HIGHLIGHTS



Syria: IOM reached over **22,200 displaced and affected individuals** in six governorates through the provision of Non-Food Items (NFIs).



Iraq: IOM's Community Technology Access (CTA) centre in Domiz camp is active, with **481 persons** making use of the centre.



Jordan: On 17 August, IOM deployed **three nurses** who started providing routine immunization in **three primary health care clinics** in Za'atri camp.



Lebanon: On 20 August, two charter flights departed from Beirut for Germany transporting **285 Syrian refugees** as part of the Humanitarian Admissions Programme (HAP).



Turkey: IOM provided NFIs to **268 households** in Hatay province and transportation assistance to **960 Syrians**.



IOM OPERATIONS IN SYRIA



A child received a mat, rechargeable light and other non-food items as part of IOM's NFI distribution to vulnerable Syrian IDPs in Hama.
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Mental Health and Psychosocial Support (MHPSS): Between 19 August and 1 September, one supervision session for **45 SOS caregivers**, and one on-the-job training (OJT) for **three specialists** were conducted in the SOS village in Damascus. This is part of the OJT series to equip SOS caregivers and specialists to deal with children and youth under their responsibilities in day-to-day issues.



Supervision session for SOS caregivers, Damascus.
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Since the beginning of the psychosocial programme, IOM has trained **1,286 professionals and community workers** in MHPSS. In particular, 177 shelter managers were trained in how to incorporate MHPSS considerations into the daily running of shelters for displaced persons, and 27 artists and psychosocial professionals received training in art-based interventions. Furthermore, 15 professionals attended ToT for frontline

workers, who then trained 919 front-line workers on supportive communication and psychological first aid. 100 community workers and volunteers have been trained on non-violent communication and 48 SOS caregivers on psychosocial support to children in emergency and displacement. Since June 2013, the project has reached over **219,600 indirect beneficiaries**.

Additionally, **29 Syrian and six Lebanese professionals** are benefiting from the Master Program in Psychosocial Support and Dialogue that IOM is organizing with the Lebanese University in Lebanon since 7 March 2014.

Capacity Building Training for Local NGOs (LNGOs): From 23 to 26 August, IOM conducted the second capacity building training in Lattakia on Project Cycle Management during Emergencies, targeting NGOs from As-Suwayda, Dar'a, Quneitra and Rural Damascus. A total of **46 participants** attended from LNGOs (29), the Ministry of Social Affairs (9), International NGOs (5), UN agencies (2), and IOM (1).

Since the beginning of the crisis, IOM has trained a total of **78 LNGOs** in humanitarian assistance.

Non-Food Item (NFI) Distribution: During the reporting period, IOM in cooperation with seven NGOs, distributed **24,592 NFI kits** to **22,223 internally displaced persons (IDPs)** living in Aleppo, As-Suwayda, Damascus, Hama, Homs and Idleb; 12% of the distribution was in cross line areas, 88% was in host communities. The NFI kits contained blankets, mattresses, plastic mats, adult diapers, undergarment kits, house cleaning kits, hygiene kits, rechargeable lights and mosquito nets.

Since the beginning of the crisis, IOM has assisted a total of **1,811,992 IDPs** in **14 governorates** in Syria. IOM has provided **721,722 NFI kits** including quilts, mattresses, hygiene kits, house cleaning kits, kitchen sets, disability kits, jerry cans, plastic mats, rechargeable lights, diapers, undergarments, winterisation items and mosquito nets.

Emergency Shelter Intervention: During the reporting period, IOM distributed **415 shelter kits** in Rural Damascus (265) and Deir ez-Zor (150) reaching 415 households (2,797 IDPs). Additionally, from 23 to 26 August, IOM started shelter upgrade works in unfinished buildings in Homs and Rural Damascus, targeting **106 IDPs** living in **35 rooms/living spaces**. The shelter upgrade works include tools and materials that are designed to improve the weather proofing of the unfinished buildings and to provide IDPs with increased privacy.

Furthermore, on 20 August, IOM completed shelter repair works in **one collective shelter** in Damascus hosting **40 households** (200 IDPs).

Since the beginning of the crisis, **891 collective shelters** have been identified. **174 shelters** have been assessed and **107** of them have

been repaired and rehabilitated. In total, **8,230 households** (40,998 IDPs) in six governorates have benefitted from this intervention. Furthermore, IOM has provided shelter upgrade works in **584 living spaces/rooms** in unfinished buildings reaching **474 households** (2,300 IDPs), as well as distributed **3,030 shelter kits** to **3,030 households** (17,282 IDPs)

Assistance for Refugees Accepted for Resettlement from Syria: During the reporting period, IOM provided **112 refugees** (57 females and 55 males, including 26 children) of Iraqi, Palestinian and Syrian origins with assistance to resettle in Canada (51), Australia (36), the United States of America (13), Denmark (9) and Norway (3).

Since the beginning of the crisis, IOM has provided resettlement assistance to **18,259 refugees** to resettle in **17 countries**.

Health Assistance: During the reporting period, IOM distributed wheelchairs to **nine vulnerable IDPs** from Al-Hassakeh (8) and As-Suwayda (1). Since the beginning of the crisis, **21,971 individuals** including 1,417 people with disabilities have been reached through IOM's Health programme.



IOM OPERATIONS IN IRAQ

Livelihood Assistance: In Kawergosik, Darashakran, Basirma, Qushtabah camps, new vocational training courses for refugees were announced during the reporting period and registration for those interested took place. Courses offered include: computer skills (intermediate level), English (intermediate level), tailoring, hairdressing, barber, sweets making, plumbing, and welding. On 17 August, **20 refugees** began participating in training courses in Qushtabah camp; 10 female beneficiaries registered for the tailoring course and 10 male beneficiaries registered for the welding course.

IOM's Community Technology Access (CTA) centre in Domiz camp is active, with **481 persons** (302 males and 179 females) making use of the centre. Space for a CTA centre in Basirma camp has been identified and preparations are underway for the setup. In Kawergosik camp, two caravans for the CTA (one for males and one for females) have been installed. IOM is currently in the process of completing necessary work for connecting Internet service.



IOM OPERATIONS IN JORDAN

Routine Immunization: On 17 August, IOM deployed **three nurses** to support routine immunizations in **three primary health care clinics** in Za'atri camp: Qatari clinic, Saudi clinic, and Syrian clinic. IOM is providing immunization against Bacillus Calmette–Guérin (BCG), Inactivated Polio Vaccine (IPV), Haemophilus Influenzae type B vaccine (HIB), Hepatitis B vaccine (HBV), measles, Oral Polio Vaccine (OPV), and Diphtheria, Pertussis (whooping cough), and Tetanus (DPT) for children (one to 18 months) and Tetanus Toxoid immunization (TT) for women, according to the National Immunization Schedule and following the Ministry of Health's (MOH) protocol. Additionally, **ten community health workers** conducted awareness-raising campaigns on the importance of

the routine immunization and the locations of the immunization services in the camps in order to increase the routine immunization coverage inside the camp.

During the reporting period, IOM's nurses immunized **377 children**, and **535 women** against tetanus.

In addition to routine immunization, IOM is also providing transportation support to and from Za'atri camp for MoH staff who work in the Qatari clinic, UNFPA clinic/ JHAS clinic and MDM.

Emergency Transportation of Refugees: During the reporting period, IOM provided **2,816 Syrian refugees** (1,471 female and

1,345 male) with transportation assistance from the Rabaa' al Sarhan Screening Centre to Azraq (2,598) and Za'atri (218) camps. Since transport operations began in July 2012, IOM has transported **446,254 Syrian refugees** from border areas to camps.

Since 1 August 2014, IOM's medical teams have been providing pre-departure health services for the new arrivals at Rabaa' Al Sarhan screening centre. IOM's medical team provides fitness-to-travel health checks for all the refugees before they move to the camps. During the reporting period, **2,735 refugees** were fit to travel and **81 cases** were referred to the responsible organization in Rabaa' Al Sarhan screening centre to seek further assistance prior to travel.

Immunization of New Arrivals: During the reporting period, **575** children (6-month to 5-year-olds) received Vitamin A supplements. Additionally, IOM immunized **1,250 newly arrived Syrian refugees** (6 months to 15 years) against measles and **1,282 refugees** (new-born to 5-year-olds) against polio. To date,

184,124 Syrian refugees have been immunized against polio and measles in Za'atri camp.

Tuberculosis (TB) Screening and Awareness-Raising Activities: Between 19 August and 1 September, **337 Syrian refugees** were screened and **three new cases of TB** were identified. Since March 2012, IOM has confirmed **142 suspected cases** and is providing directly observed therapy (DOT) and follow-up for **46** of these cases; **91** have completed their treatment successfully. IOM provides screening for suspected cases, DOT, and awareness-raising through a medical team consisting of six doctors and nurses, and 25 community health workers who work in the camps and urban communities.

Since March 2012, **333,458 beneficiaries** have participated in TB information and awareness-raising sessions. IOM continues to work with partners and the Ministry of Health to screen for and treat active cases of TB. Since March 2012, IOM has screened **417,466 Syrian refugees**.



IOM OPERATIONS IN LEBANON

Syrian refugees arrive at Rafik International Airport ahead of their departure for Germany, as part of the German Humanitarian admission programme.
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Resettlement Assistance for Syrian Refugees: On 20 August, two charter flights departed from Beirut for Germany transporting **285 Syrian refugees** (145 females and 140 males of which 67 were children), as part of the Humanitarian Admissions Programme (HAP). Before travelling, IOM assisted the refugees – who had been referred to the German Government by Caritas – with

transport, medical screenings and cultural orientation sessions on topics ranging from working in Germany to the local transport system. On the same day, a delegation from the German Government, including Dr. Manfred Schmidt, president of the Federal Office for Migration and Refugees, visited IOM's premises meeting Operations programme staff and refugees headed for

Germany.

Since 11 September 2013, IOM has assisted a total of **3,885 Syrian refugees** to be resettled under the German HAP programme, the first phase of which will be completed in September this year.

From 25 to 28 August, IOM provided logistical and transportation support for the Uruguayan Embassy in Beirut, as a delegation interviewed over 160 Syrian refugees, roughly 140 of whom will be resettled to Uruguay, with assistance from IOM, beginning at the end of September. The delegation visiting Lebanon from Montevideo included UNHCR's Uruguayan Goodwill Ambassador Osvaldo Laport. In addition, from 27 to 29 August, IOM provided logistical and transport assistance to a team from Finn Church Aid, as they conducted cultural orientation sessions in Tripoli for a group of 300 Syrian refugees to be resettled to Finland.

Primary Health Care Assistance for Syrian Refugees, Lebanese Returnees and Lebanese Host Communities Six primary healthcare centres (PHC), four in South Lebanon and two in the central Bekaa continue to be supported by IOM through subsidized consultations, free acute and chronic medications and reimbursements for medical and administrative staff for additional working hours. From 16 to 29 August, **1,905 Syrian refugees** and **166 Lebanese host community members and returnees** received primary healthcare consultations at the centres. Antenatal care visits were conducted for 163 women, and 179 children received vaccinations.

IOM is also supporting a mobile medical unit (MMU) in South Lebanon, to reach refugees and host communities in remote areas in need of medical support. From 16 to 29 August, **234 Syrian refugees**, and **131 Lebanese host community members and returnees** benefitted from consultations offered by the MMU. Since December 2013, **2,870 households** have been reached by an IOM community health team that informed them of the services available, and conducted health awareness sessions for **2,218 participants**.



An IOM-supported MMU dispenses medications during a visit to Bint Jbeil, South Lebanon. © IOM 2014 (Photo: IOM Lebanon)

Since the start of the project in December 2013, **21,787 individuals** have benefited from primary healthcare services provided by IOM.

Mental Health and Psychosocial Support: During the reporting period, IOM staff provided psychosocial support to **831 Syrian and Lebanese individuals**. In the Bekaa, 212 beneficiaries were reached at the Dari Community Centre in Baalbel and a mobile team in the South reached 619 beneficiaries in informal settlements and collective shelters in Sarafand. Overall 591 children, 206 women, 8 men and 26 adolescents participated in recreational, educational and artistic activities that focused on maintaining family and community-based care and support. In Baalbek, following several training sessions and workshops, a group of five women are now conducting outreach activities for both women and children including awareness sessions related to hygiene and violence.



Syrian children take part in activities led by IOM's mobile psychosocial support unit, Sarafand. © IOM 2014 (Photo: IOM Lebanon)

To date, **17,692 individuals** have benefitted from IOM's MHPSS programme.

Cash-for-Work Project in South Lebanon: Under its livelihoods programme, IOM is launching a new Cash-for-Work project, which targeting **135 beneficiaries**, both Syrian refugees and vulnerable Lebanese, in the Sahel Zahrani area. IOM has so far received 89 applicants for enrolment in the first phase of the project (78 Syrian and 11 Lebanese). Applicants will be selected based on vulnerability criteria that are in line with interagency standards in Lebanon. The project, which will cover an initial period of four months, will offer temporary employment in community-driven projects organized by local municipalities. It is being run in close coordination with the Zahrani Union of Municipalities. Similar projects in Lebanon, as endorsed by the Livelihoods Working Group, have proven effective to provide cash support and create livelihoods opportunities for vulnerable households.

Transit Assistance to Stranded Migrants and Refugees Accepted for Resettlement from Syria: IOM provided transit assistance through Lebanon to **133 refugees** (65 females and 68 males, of which 30 were children) of Iraqi, Palestinian and Syrian origins during the reporting period. The refugees travelled onward to final destinations in Australia, Canada, Denmark, Norway and the United States.

Since February 2013, IOM has assisted **7,634 refugees** and **1,485 stranded migrants** to transit from Syria through Lebanon.



Syrians living in urban areas received blankets, mattresses, pillows, bed covers and diapers during IOM's NFI distribution in Hatay province.

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Food Kitchen: Discussions are on-going between authorities and IOM, with regards to IOM supporting a food kitchen in Gaziantep serving vulnerable Syrians and host communities. Currently between 6,000 and 6,500 persons receive food from the kitchen daily, half of them Syrian nationals (roughly 600 Syrian households). The food kitchen provides one meal per day, six days a week. IOM will support this initiative in coordination with the provincial governorate and the Disaster and Emergency Management Presidency (AFAD).

Voucher Programme: IOM through its implementing partner Support to Life (STL) continue to support Syrian households living Hatay province through the provision of ticket cards enabling them to purchase food and hygiene items from selected markets. On 28 August, STL re-loaded the cards for **1,230 households** (6,735 individuals) living in Kirikhan district.

During the month of August, STL conducted 68 Post Distribution Monitoring (PDM) visits, three nutrition awareness-raising sessions, and market monitoring assessments in Kimpaş, Hatmar, Serhat, Uzunay markets.

Key findings from PDM include:

- Prices have increased for items such as meat, chicken and diapers;
- For households with new-born babies, the majority of money goes directly to the baby's needs instead of basic needs of the household.

NFI Distribution to Out-of-Camp Populations: During the reporting period, IOM distributed NFIs to **268 Syrian households** (1,292 individuals) living in Hatay province. The households received blankets, mattresses, pillows, bed covers and diapers. Among the 268 households, 117 were new arrivals to the province and are living in Hassa village. IOM's distributions target both new arrivals in areas where IOM is operational (Kirikhan, Kumlu, Hassa and other villages in Hatay), as well as those previously assessed as requiring NFIs.

Since the beginning of the crisis, **135,484 Syrians** have benefited from IOM's NFI assistance.

Transportation Services: From 19 to 31 August, IOM provided transportation assistance for **904 persons** from Adiyaman camp to medical facilities and social service centres. Additionally, **56 Syrians** were transferred between camps (Hrana, Midyat and Vernasehir camps) or to Malatya camp to receive specialized medical treatment.

Since the beginning of the transportation project in July 2013, IOM provided transport assistance for **41,055 Syrians**.

IOM's initiatives are supported by:



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