



IOM Regional Response to the Syria Humanitarian Crisis



IOM provided **ten** trucks containing hygiene kits, kitchen sets, mattresses, blankets and pillows for the first inter-agency cross-border convoy from Nusaybin border crossing in Turkey to Qamishli in Syria. © IOM 2014 (Photo: IOM Turkey)

HIGHLIGHTS



Syria: In cooperation with SwissLeg, IOM is providing life-changing support to individuals with disabilities thanks to prosthetic limb fitting.



Iraq: In coordination with local authorities, **783** Syrian refugees were transported from Peshkhabour border crossing to Bajid Kandal transit site in Duhok.



Jordan: **7,228** Syrian refugees were transported from the Rabaa' al Sarhan Screening Centre to Za'atri camp.



Lebanon: IOM provided resettlement assistance to **117** Iraqi, Palestinian and Syrian refugees to six different countries via Lebanon.



Turkey: Between 20 and 25 March, IOM Turkey took part in the first inter-agency cross-border convoy transporting relief items from the Nusaybin border point in Turkey to Qamishli in Syria.



IOM OPERATIONS IN SYRIA



A young boy from Hama after his family received NFIs. Since the beginning of the crisis, IOM has distributed over **489,000** NFI kits. © IOM 2014 (Photo: IOM Syria)

Non-Food Item (NFI) Distribution: Between 18 and 31 March, IOM distributed **2,464** essential NFI kits containing blankets, adult and baby diapers, hygiene kits, jerry cans, socks and winter wear to **8,624** Internally Displaced Persons (IDPs) from Aleppo, Damascus, Hama, Homs and Rural Damascus; **6%** of the distributions were in cross-line areas. The distributions for this period were conducted in cooperation with **four** local NGOs, namely Al Ihsan Charity Association, Syrian Arab Red Crescent (SARC), Social Welfare Charity Association and Syria Trust.

Additionally, on 20 March, IOM participated in a UN convoy to Rural Damascus and assisted **500** beneficiaries through the provision of NFIs.

Since the beginning of the crisis, IOM has assisted a total of **1,352,053** IDPs in **13** governorates in Syria through the provision of **489,794** NFI kits including quilts, mattresses, hygiene kits, house cleaning kits, kitchen sets, disability kits, wheel chairs, jerry cans, plastic mats, rechargeable lights, diapers, undergarments, and winterisation items.

Support to Individuals with Disabilities: IOM, in cooperation with SwissLeg, is providing support to individuals with disabilities through prosthetic limb fitting. The partnership agreement includes provision of prosthetic limbs to people in need, as well as capacity building for one IOM staff and one NGO worker from Aleppo. From 3 to 5 March, SwissLeg and IOM took measurements of **44** individuals (**32** adults and **12** children) from **eight** governorates: As Suwayda (**2**), Damascus (**18**), Dar'a (**1**), Hama (**1**), Homs (**2**), Lattakia (**3**), Rural Damascus (**14**) and Tartous (**3**). Most beneficiaries have been amputated after gun shot, explosion, mortars, or mine injuries. In total, **47** prosthetic limbs will be manufactured in SwissLeg Amman.

Additionally, from 23 to 27 March, fitting of prosthetic limbs, as well as measurements of **25** individuals took place. A total of **69** individuals are expected to benefit from this support.



A Syrian child fitted with a prosthetic leg. © IOM 2014 (Photo: IOM)

Emergency Shelter Intervention: On 27 March, IOM started shelter repair and rehabilitation works in **one** collective shelter in Damascus hosting **24** households (**117** IDPs). IOM repair work is on-going in the extended facility of the Sport City collective shelter that currently hosts **72** households (**360** IDPs).

IOM SYRIA OPERATIONS cont.

Since the beginning of the crisis, **831** collective shelters have been identified of which **164** shelters have been assessed and **93** of them have been repaired and rehabilitated. In total, **36,298** IDPs have benefitted from this intervention in **six** governorates (As-Suwayda, Damascus, Hama, Homs, Lattakia and Rural Damascus).

Assistance for Refugees Accepted for Resettlement from Syria: During the reporting period, IOM provided resettlement assistance to **117** refugees (**65** women and **52** men, including **21** children) of Iraqi, Palestinian and Syrian origins travelling to Canada (**47**), Romania (**27**), the United States of America (**27**), Australia (**12**), Sweden (**3**) and Denmark (**1**). The refugees travelled by road from Damascus to Beirut, and then flew out of Rafic Hariri International Airport.

IOM has prepared land and air transportation for **185** refugees to resettle to Australia, Canada, Finland, Netherlands, Switzerland and the United States of America in the upcoming weeks.

Since the beginning of the crisis, IOM has provided resettlement assistance to **17,172** refugees who have been resettled in **17** countries: Australia, Austria, Canada, Denmark, Finland, France, Germany Ireland, Netherlands, New Zealand, Norway, Romania, Swaziland, Sweden, Switzerland, United Kingdom and the United States of America.

Mental Health and Psychosocial Support (MHPSS): Monthly supervision and follow-up sessions are being organized in Damascus for SOS caregivers trained on non-violent communication in December 2013. A supervision session was conducted on 26 March, where participants gave their feedback regarding modifications, challenges and lessons learned.

After receiving Training of Trainers in August 2013, **15** NGO professionals from Aleppo, Homs, Lattakia and Tartous continue to conduct trainings for front-line workers of local organizations. During the reporting period, **115** front-line workers from Aleppo (**30**), Homs (**22**), Lattakia (**35**) and Tartous (**28**) benefitted from the trainings on NFI and food distribution as well as health care services in their governorates.



Syrian and Lebanese professionals participating in the second module of IOM's Master's Degree course on Psychosocial Support and Dialogue. © IOM 2014 (Photo: IOM Syria)

Twenty-nine Syrian professionals working inside Syria along with **six** Lebanese professionals are participating in IOM's Master's Degree course on 'Psychosocial Support and Dialogue' organized in collaboration with the Lebanese university. From 21 to 23 March, the participants attended the second module on "Psychosocial Assessment in Emergency settings."

Since the beginning of the psychosocial program, IOM has trained **784** professionals and community workers in MHPSS. In particular, **102** shelter managers were trained in MHPSS considerations in the daily running of shelters for the displaced, **27** artists and psychosocial professionals in art-based interventions, **15** professionals on ToT for front-line workers, **529** front-line workers on supportive communication and psychological first aid, **63** community workers and volunteers on non-violent communication, and **48** SOS caregivers on psychosocial support to children in emergency and displacement. Since June 2013, the project has reached over **145,000** indirect beneficiaries.

Counter-Trafficking Awareness-Raising Workshop: During the last two weeks of March, IOM conducted **three** counter-trafficking workshops targeting various groups. From 16 to 18 March, IOM held a counter-trafficking awareness-raising workshop in Damascus for **35** employees from ministries involved in counter-trafficking. The aim of the workshop was to encourage networking between the relevant ministries. The second workshop was conducted from 23 to 25 March for **35** participants from the National Committee to Combat Counter-trafficking. IOM conducted another workshop in Damascus on the role of forensics in counter-trafficking from 26 to 27 March. This workshop was attended by **40** participants.

Since the beginning of the crisis, IOM trained **445** professionals and community workers on the issue of counter-trafficking to enhance protection of vulnerable groups and specialized services needed for victims of trafficking.



Cultural performance in Basirma camp for International's Women Day.
© IOM 2014 (Photo: IOM Iraq)

Transportation Assistance to Syrian Refugees to reach Camps and Transit Sites: In coordination with local authorities, IOM facilitates the safe and orderly movement of Syrian refugees between borders, transit sites, and camps. On March 27, **783** Syrian refugees were transported from Peshkhabour border crossing to Bajid Kandall transit site in Duhok.

Since mid-July 2013, IOM has transported **59,368** Syrian refugees within Iraq.

Celebrating International Women's Day: IOM in partnership with the UN, NGOs and local government authorities, marked International Women's Day by hosting events across Iraq. Two festivities were held in Darashakran and Basirma camps in the north. Displays of art, music, and dancing expressed the talent, creativity, and resilience of the women who have braved and continue to brave hardship in their daily lives. More information on the activities can be found here: <http://iomiraq.net/article/0/inspiring-change>

Livelihood assistance: On-the-Job Training (OJT) is underway in Basirma and Darashakran camps. **Ten** Syrian refugee women in Basirma camp are enrolled in folk dancing OJT, **34** Syrian refugees in Darashakran camp, are enrolled in drawing courses (**14** individuals) and handicraft courses (**20** individuals). Those involved in the drawing and handicraft courses participated in events for International Women's Day.

On 20 March, **two** vocational training courses were completed in Darashakran camp; **40** beneficiaries graduated from a sewing course, and **19** beneficiaries graduated from a plumbing course. Upon completing the course, individuals were given a toolkit to help them utilize their newly acquired skills.

Since the beginning of the crisis, **1,359** beneficiaries have benefitted from IOM's livelihood assistance.



IOM OPERATIONS IN JORDAN

Emergency Transportation of Refugees: During the reporting period, **7,228** Syrian refugees (**3,828** women, **3,400** men including **4,042** children) were transported from the Rabaa' al Sarhan Screening Centre to Za'atri camp. As IOM teams continue to medically screen all arrivals to Za'atri camp, they reported that **128** individuals were identified with medical conditions requiring immediate referral for treatment.

Since transport operations began in July 2012, IOM has transported **408,667** Syrian refugees from border areas to camps. All refugees receive refreshments, hygiene kits, and shoes upon arrival at the IOM reception centre in Za'atri camp.

Immunization of New Arrivals: During the reporting period, IOM immunized **3,756** newly arrived Syrian refugees (new-born to 5-year-olds) against Polio and **4,943** refugees (6 months to 30 years) against Measles. **1,729** children (6-month to 5-year-olds) received Vitamin A supplements.

Since March 2013, **148,961** Syrian refugees have been immunized against Polio and Measles in Za'atri camp.

Tuberculosis (TB) Screening and Awareness-Raising Activities: During the reporting period, **7,487** Syrian refugees were screened and **four** new cases were identified. Since March 2012, IOM has confirmed **109** suspected cases and is providing directly observed therapy (DOT) and follow-up for **40** of these cases; **66** cases have completed their treatment successfully. IOM provides screening for suspected cases, DOT, and awareness-raising through a medical team consisting of **six** doctors and nurses, and **25** community health workers who work in the camps and urban communities.

Since March 2012, **282,459** beneficiaries have participated in TB information and awareness-raising sessions. IOM continues to work with partners and the Ministry of Health to screen for and treat active cases of TB. Since March 2012, IOM has screened **383,257** Syrian refugees.



IOM OPERATIONS IN LEBANON



A Syrian refugee child ahead of departure for Germany, as part of the Humanitarian Admissions Programme. © IOM 2014 (Photo: Remi Itani).

ny. This was the tenth group of refugees to leave Lebanon as part of the German Government Humanitarian Admissions Programme. Since 11 September 2013, IOM has assisted **2,014** Syrian refugees to be resettled under the HAP programme.

Winterisation and Non-Food Items Distributions: Between 18 and 31 March, IOM distributed winterisation items (including monthly fuel support, as well as stoves and blankets for previously unreached households) to vulnerable Syrian refugee and Lebanese returnee households. IOM reached **349** Syrian refugee and **401** Lebanese returnee households in North Lebanon, and **547** Syrian refugee households in South Lebanon.

Shelter Assistance to Vulnerable Syrian Refugee and Lebanese Returnee Households: During the reporting period, rental subsidies were distributed to **18** Syrian refugee households in Mt. Lebanon and Beirut. To date, **1,417** Syrian

Transit Assistance to Stranded Migrants and Refugees Accepted for Resettlement from Syria: During the reporting period, IOM provided assistance to **117** Iraqi, Palestinian and Syrian refugees, who were accepted for resettlement via transit through Lebanon. They included **65** female and **52** male passengers (**21** of whom were children), and travelled onward to final destinations in Australia, Canada, the Netherlands, Switzerland, Finland and the United States. Since February 2013, IOM has assisted **6,426** refugees and **1,173** stranded migrants to transit through Lebanon.

Humanitarian Admission Programme (HAP): On 31 March, **259** Syrian refugees (**119** females, **140** males including **86** children and **15** infants) departed from Beirut for Germany.

refugee and Lebanese returnee households have benefitted from IOM's rental subsidy assistance.

Mental Health and Psychosocial Support (MHPSS): From 18 to 31 March, **878** Syrian and Lebanese individuals received psychosocial support through expert staff the Dari community centre in the Bekaa (**86** beneficiaries) and through a mobile team in the Saida district of South Lebanon (**792** beneficiaries). Overall, **112** women, **19** men, **56** adolescents and **691** children participated in recreational, educational, and artistic mediation activities, physical activities, awareness-raising sessions, family support groups, focus group sessions and individual counselling sessions. Individual counselling sessions were given to **14** women and **15** children with specific psychosocial support needs.

The second module of the course on 'Psychosocial Support and Dialogue' offered by IOM and the Lebanese University (LU) was delivered from 21 to 23 March, to **35** participants from Syria and Lebanon. The module focused on psychosocial assessment in emergency settings, and covered topics related to the participatory assessment, ethical considerations in psychosocial assessment and the use of different tools and guidelines for implementing field work.

Primary Health Care Assistance for Syrian Refugees, Lebanese Returnees and Lebanese Host Communities: Three Primary Health Care centres (PHCs) in Tyre, Nabatieh and Marwanieh in South Lebanon continue to receive support from IOM. At the centres, IOM provides subsidized consultations, free acute and chronic medications to beneficiaries and reimburses medical and administrative staff for additional working hours needed to accommodate the increase in demand for services. Between 15 and 28 March, services delivered to Syrian refugees included **770** primary healthcare consultations (**455** female, **315** male), **64** antenatal care visits and **98** vaccinations for children. **Forty-six** Lebanese host community members and returnees also benefitted from medical consultations, diagnostic tests and antenatal care during the reporting period.

Since the start of the project, **4,402** consultations have been provided to Syrian refugees, and **411** to Lebanese host community members/returnees. In addition, an IOM community health team has reached **2,304** refugee households in the area, informing them of the services available. During the reporting period, the same team offered health awareness sessions to **308** participants at the three PHCs. Topics included: HIV, STDs and family planning; personal hygiene, scabies and lice; and diabetes, hypertension and cardiovascular diseases.

Support for National Health Systems: IOM donated office equipment including computers, printers, scanners and fax machines and fridges to **13** Ministry of Social Affairs (MoSA) centres in the North (**4**), Mt Lebanon (**3**), Bekaa (**2**), in the South (**2**), Beirut (**1**) and Nabatieh (**1**). MoSA had previously expressed a need for such equipment in order to be able to communicate effectively with the ministry at the central level. This donation falls under IOM's commitment to support and strengthen national health systems in Lebanon.



As part of an inter-agency cross-border convoy, IOM along with WFP, UNHCR, UNICEF and WHO provided a total of **78** trucks carrying food and NFIs from Turkey's Nusaybin border point to Qamishli in Syria. © IOM 2014 (Photo: IOM Turkey).

Distribution of Winterisation Kits to Out-of-Camp Populations: Between 18 and 31 March, IOM distributed winterisation kits containing mattresses, blankets, pillows and carpets to **110** households (**567** individuals) living in Kirikhan town and **three** villages in Hatay province. Additionally, through a local NGO, **1.4** tons of coal were distributed to **14** households in Reyhanli.

During the reporting period, IOM conducted a needs assessment in Hassa district of Hatay province (situated 40km from Kirikhan) where **331** households (**1,589** individuals) were assessed. IOM will continue with the assessment until all Syrian households living in Hassa are verified and distributions will be undertaken as required following the assessment.

IOM TURKEY OPERATIONS cont.

Transportation Services for Residents of Adiyaman Camp: During the reporting period, IOM and partners assisted **1,274** Syrian nationals with transportation services from Adiyaman camp to medical facilities and social service centres. A total of **26,685** beneficiaries have been assisted with transportation services since the project began on 1 July 2013.

Transportation of school children in Urfa province is ongoing. IOM is supporting **778** students living outside of camps to reach school.

Voucher Programme: IOM continues to support **1,000** Syrian households living in Kirikhan through the provision of ticket cards enabling them to purchase food and hygiene items from selected markets. Each household member will receive TRY 30 per month for food, and every household will receive an additional TRY 40 to cover hygiene items. IOM will expand this activity to assist a further **700** households in Kirikhan and Reyhanli starting early April.

Inter-agency Cross-border Operations: Between 20 and 25 March, IOM Turkey took part in the first inter-agency cross-border convoy transporting relief items from the Nusaybin border point in Turkey to Qamishli in Syria. A total of **78** trucks containing food, hygiene kits, blankets, clothes, kitchen sets, mattresses and pillows left Turkey for Syria. IOM provided **10** trucks carrying **7,000** blankets, **5,000** hygiene kits, **5,000** kitchen sets, **5,000** pillows and **3,000** mattresses. IOM worked in close collaboration with WFP, OCHA, UNHCR, UNICEF and WHO in the planning of the movement.

ECHO Monitoring Mission: Between 25 and 27 March, ECHO Brussels and ECHO Ankara visited the IOM transportation project in Adiyaman camp, and the winterization and cash voucher program in Hatay province. The visit was accompanied by IOM field staff as well as staff from IOM Gaziantep and Ankara offices. During the mission, the team visited households in rural areas who had received winterisation items, met with the implementing partners, took part in a focus group discussion, and met households benefitting from the cash voucher program.

International Workshop on Syrians in Turkey, Social Acceptance and Integration: IOM supported and participated in a workshop organised by Hacettepe University on Syrians in Turkey, Social Acceptance and Integration. Under the management of the Migration and Politics Research Institute of Hacettepe University, a study was conducted with Syrians, local NGOs, and international organisations working with Syrians in Turkey. Interim results of the research were discussed in a workshop held on 27 March with the cooperation of COMPAS-OXFORD University, IOM, the Disaster and Emergency Management Presidency (AFAD), Konrad Adenauer Stiftung-Turkey, Mirekoc as well as participation and support of respective government offices and public institutions of Turkey. The Chief of Mission for IOM Turkey participated as a panellist in the workshop and presented the Migration Crisis Operational Framework highlighting IOM's response for to the Syria Crisis.



Children from Urfa province are provided transportation to reach school. © IOM 2014 (Photo: IOM Turkey).

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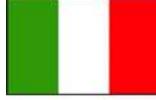
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