



World Food  
Programme

# WFP Afghanistan

Results from CEWG Survey with Humanitarian Staff Members



SAVING  
LIVES  
CHANGING  
LIVES

November 2018

# Overview

- Key Informant Interview – Staff Members in Field Locations
- 25 INGOs
- 23 NNGOs
- 13 UN Agencies
- 1 – did not answer
- Mainly from programme functions (either general programme or technical programme staff)
- Some also from support functions

# Main 3 Questions asked by Communities

- People want to know more about the organisation and its modus operandi (what is their mandate, who are they, who will they help (targeting), why the certain choice of assistance, why targeting only some people, what will the quantity be, how long will they be assisted for)
- People want to have more predictable and longer term assistance/support
- People want to know how they can improve income generating opportunities or find them

# Main 3 Challenges to Engage with Communities

- Access to affected population (security, AGE and constant negotiations)
- Cultural norms hinder access to certain populations, e.g. women
- Identification of eligible beneficiaries is complicated (influence of those in power on beneficiary list, provision of wrong data, etc.)

# General Observations

- Limited understanding by communities on:
  - How agencies work
  - Their targeting criteria
  - Forms and duration of assistance
- General need to improve communication with beneficiaries, in form of a continuous effort;
- Necessity for predictable and longer term assistance;
- The triple nexus;
- Collaboration between development agencies with humanitarian, and vice versa;
- Community engagement throughout projects;
- Transparency: Information and transparency empowers people.