PHILIPPINES: COVID-19 OPERATIONAL ACTIVITIES
Risk Communication and Community Engagement (RCCE)

As of 15 September 2020

Communication channels

- Facebook: 22%
- Twitter: 17%
- SMS: 10%
- Email: 5%
- Hotline call: 5%
- Various platforms: 5%
- Face to face: 5%
- Radio: 4%
- WhatsApp: 3%

Language/dialect used

- Filipino: 41%
- English: 34%
- Waray: 4%
- Cebuano: 4%
- Various: 17%

Vulnerable sector

- Various groups: 42%
- Children: 11%
- Elderly: 9%
- Sickly: 8%
- Pregnant women: 7%
- Persons with disability: 7%
- Geographically isolated: 7%
- Ethnic or minority groups: 7%
- Urban poor: 1%
- IDPs: 1%

RCCE activities

- Activities: 8,190
- Organizations: 129

Status of activities

- Ongoing: 65%
- Completed: 28%
- Planned: 7%

Issues addressed

- General info about COVID-19 issued by WHO/DOH: 27%
- Others (e.g. Child protection, access to info, mental health, etc.): 20%
- Support provided by the government and others: 19%
- Enhanced community quarantine: 11%
- Details and context of restricted movement: 8%
- Social distancing: 8%
- Access to medical facility for testing: 4%
- Protection measures and support for IDPs, vulnerable groups and migrant workers: 2%
- Evolving needs of the affected communities: 2%

Gaps

- Support being provided by the government and other organizations: 23%
- Clarity of the information provided by government: 22%
- Others: 19%
- Content specific details on the application and adoption of the ECQ: 18%
- Understanding and application of social distancing: 9%
- Closing the feedback loop at community level: 1%


The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations.

Creation date: 16 September 2020
Sources: COPCE members and adhoc members, partner organizations, PSA/NAMRIA
Feedback: arevalog@un.org
www.unocha.org/philippines
www.reliefweb.int