



Cash and voucher assistance (CVA) and Gender Based Violence (GBV) Standard Operating Procedures (SOPs)

How to use this guidance: **Recommendations**

For humanitarian Organizations

Senior Management:

- Use these SOPs as a foundation to integrate GBV and CVA programming as a corporate policy.
- Mobilize resources needed to operationalize SOPs, including capacity building, and investment in female field staff recruitment and retention.
- Allocate a percentage (minimum 10 percent per SOPs) of emergency CVA caseload to supporting referred cases for GBV prevention and lifesaving response. This will allow your organization to accept referrals on a rolling basis and assist a greater number of GBV cases.
- Secure funding to pilot GBV-CVA programming integration based on operationalizing this SOPs.
- Build on pilot learning to: (i) expand and further systematize programme integration; (ii) strengthen organizational capacities to provide timely and appropriate support to GBV cases; and (iii) enhance learning on how cash and voucher assistance, including multipurpose cash (MPC), could contribute to achieving protection outcomes.

GBV and CVA programme teams:

- Use this SOP to establish a referral system, if non-existent. The SOPs identify the specific points of engagement between the GBV case manager and CVA focal point to facilitate timely and needs-based assistance on a case-by-case basis.
- Leverage the opportunity of engagement using this SOPs to learn and exchange ideas around multi- and cross-sector programming that helps GBV survivors to transition from relief to recovery.
- Adhere to the principles highlighted in the SOPs, particularly the guiding principles on: (i) GBV/gender, age, diversity, and (ii) documentation and information-sharing.
- Document learning throughout the operationalization of this SOPs; conduct after-action reviews and offer to share lessons learned in future GBV Sub-Cluster and Cash Working Group (CWG) meetings.¹
- Consult the GBV-SC and the CWG for technical advice on pilot/project proposals.

For Cluster/Sub-Cluster and Working Groups

- Proactively integrate support to GBV prevention and lifesaving response in your strategic response plans.
- Encourage members with CVA programming to utilize these SOPs and to allocate a percentage (minimum 10 percent per SOPs) of emergency CVA caseload to supporting GBV cases and other women at risk as referred by GBV SC partners.
- Promote integrated protection response strategies and devote time in your coordination platform for learning exchange, featuring organizations, which have partnered to support GBV cases using the SOPs.
- Provide support to members with CVA programming on how to conduct GBV and protection risk analysis and mitigation for their CVA programming. Reach out to the GBV Sub Cluster for technical support as needed.

For Donors

- Actively encourage your partners to strengthen their organizational capacity to support GBV prevention and lifesaving response, using the SOPs as a starting point.
- Consider funding pilots/projects that are informed by the engagement framework of the SOPs.

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